

## [ Quick Program guide For Wand Reader-Z ]

### Support Method:

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- ✧ Can do [WhatsApp](#) video call, tell us your whatsAPP number.

We bring value to a lot projects during the past 20 years, also save a lot cost for many customers.

**If any problem, please don't return directly, that will bring big loss** to me. I do support with my heart,  
Contact me for solution.

Any question is good question, we have over 20 years experience, Our support is for ever.

**CREATE SECURITY FOR YOU**

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## 1. How to Install Software

1.1 Can have a quick check for below video:

<https://vimeo.com/812339705/7b2af119bf>

1.2 Install Software

On the support page:

<https://beseencontrol.com/s-guard.html>

Go to **chapter 2.1** to download and install the software.

**OR** follow below to install:

Download the **English** software from:

[https://beseencontrol.com/hpatrol/setup\(Eng\\_2204\).zip](https://beseencontrol.com/hpatrol/setup(Eng_2204).zip)

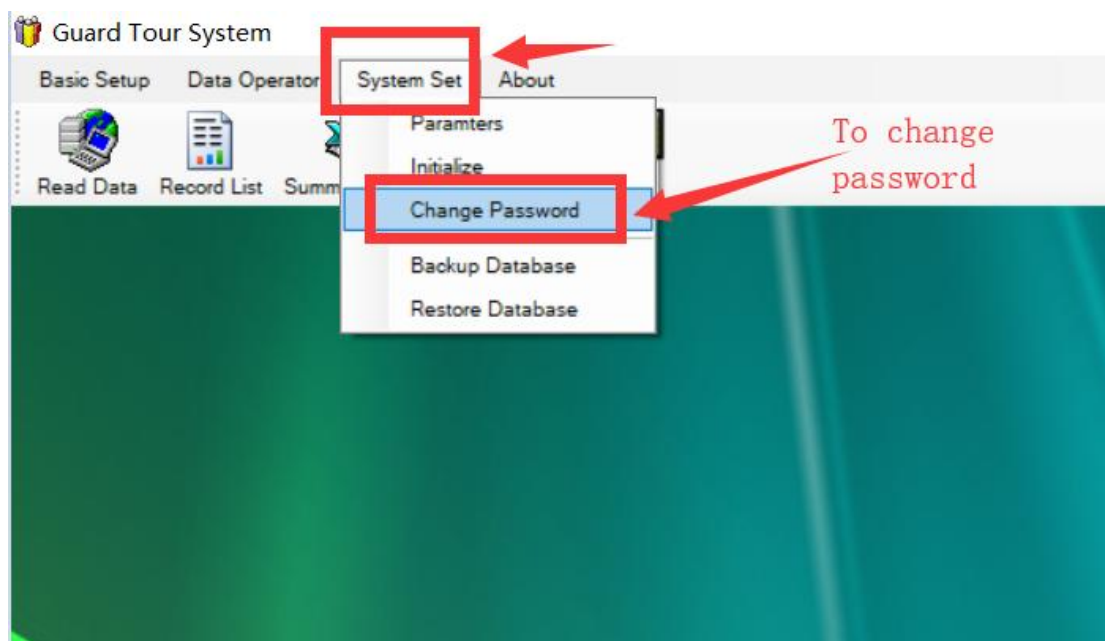
Firstly **right click** mouse on it, **EXTRACT** to a new folder, **then** run the setup file.

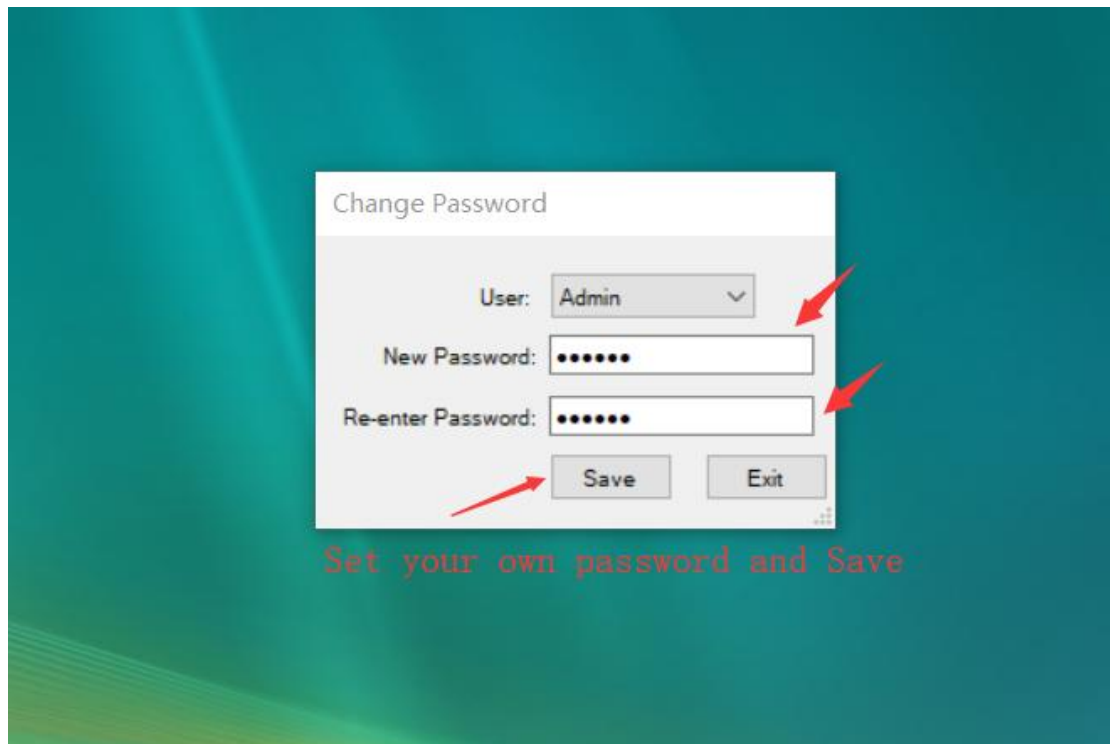
## 2. How to Log In Software



Press OK directly to enter software  
Can set password later in software

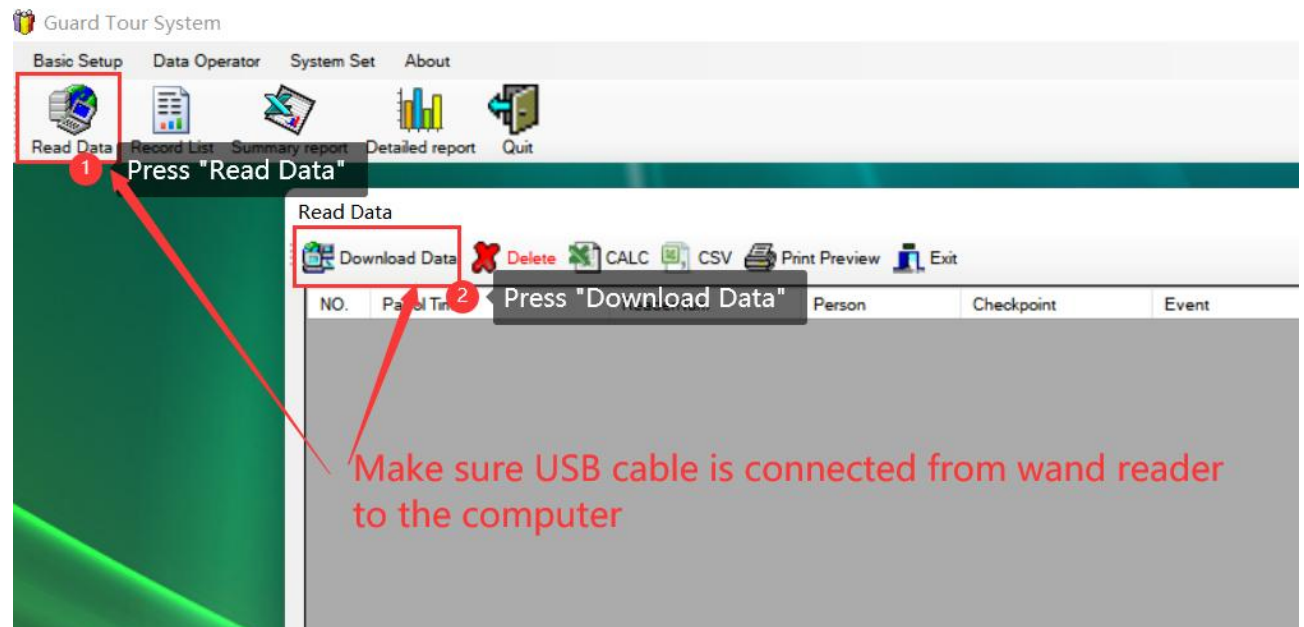
Can change password( Optional )



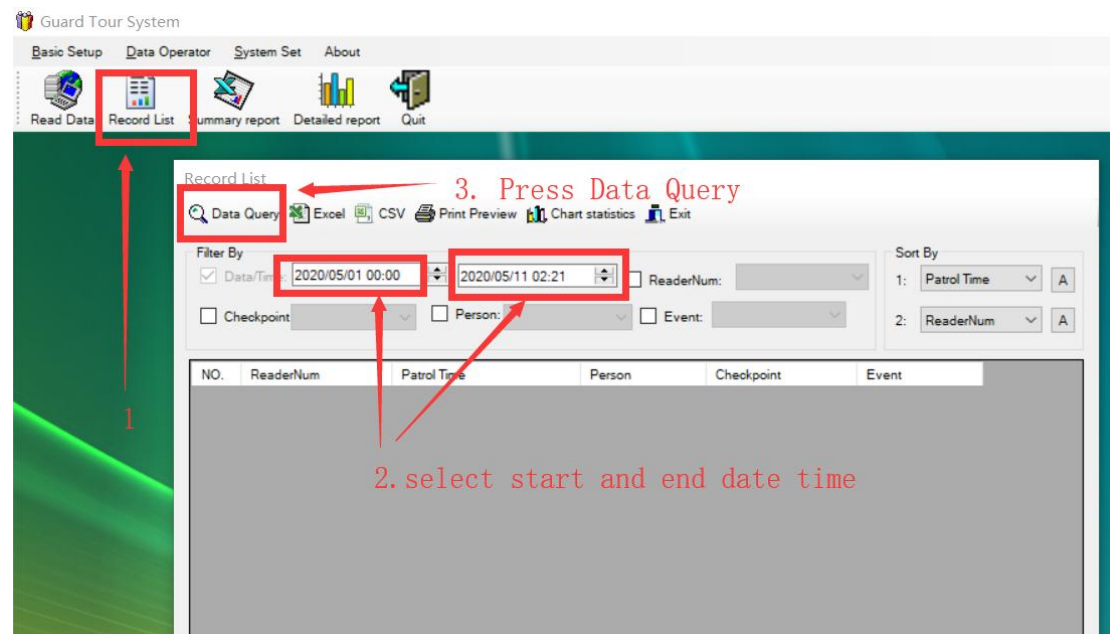


### 3. Quick Trial to Download/Check Patrol Records

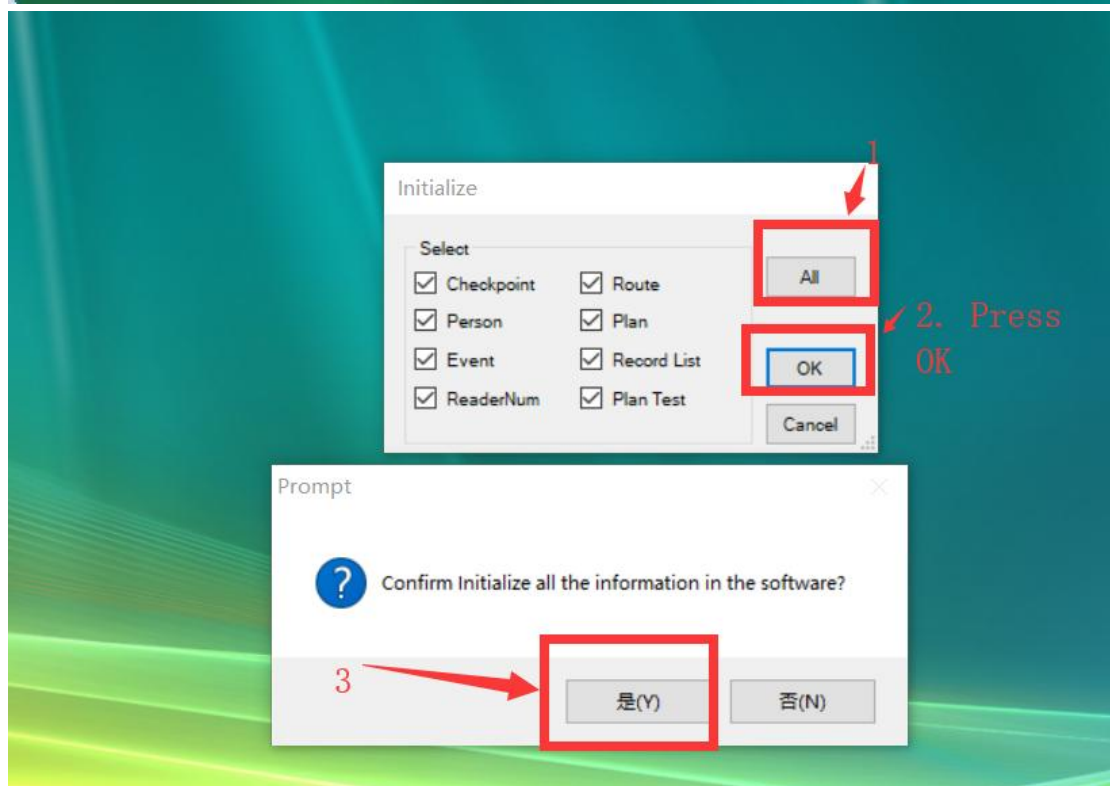
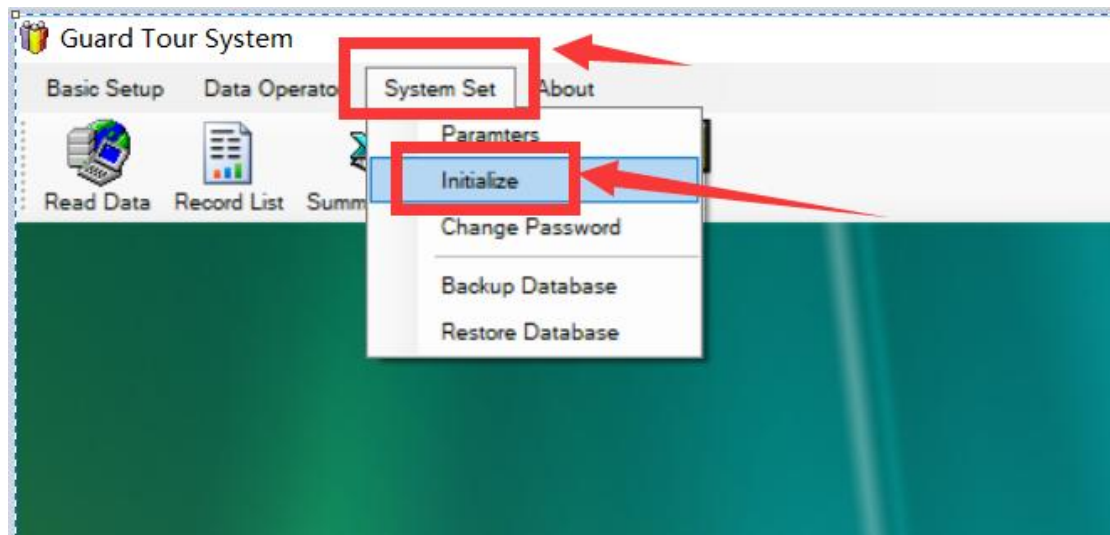
**Connect usb cable** from patrol wand reader to your computer. In the software, follow below:



Follow below to check the downloaded history patrol record:



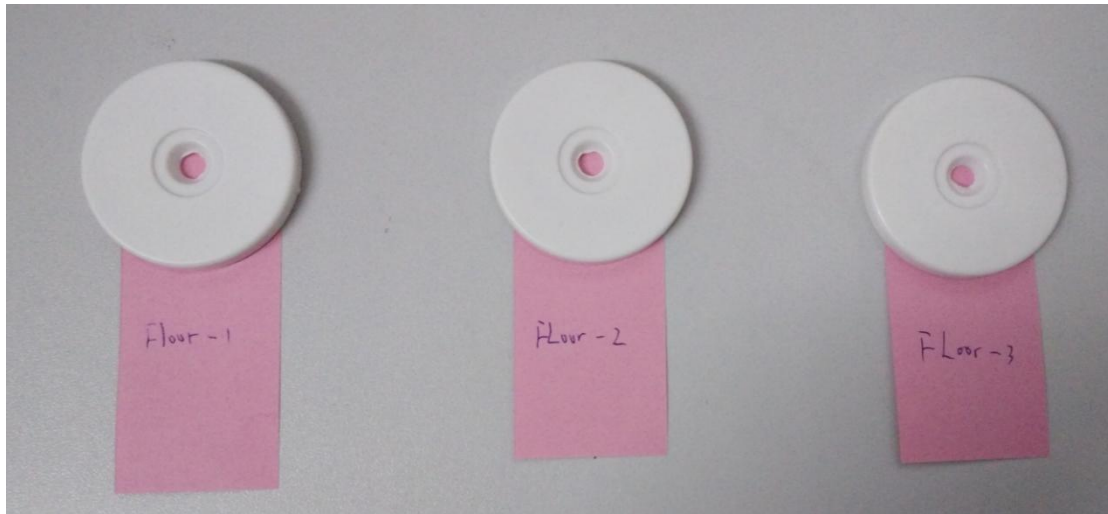
**After some trial**, you want to begin from Fresh, can do **initialize** in software:



## 4. Register Check Point Button in Software

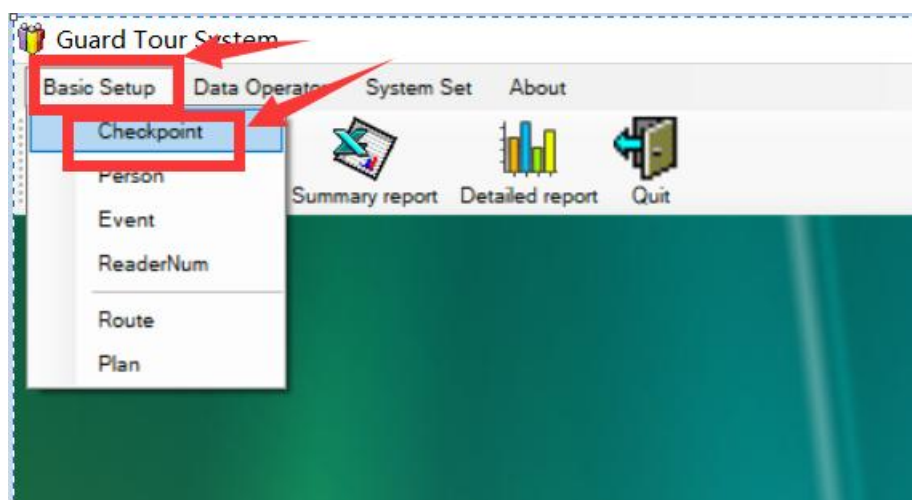
### 4.1 What is Check Point

The Check point button picture is as below, it represent the **different location**, after enroll, install to it's **associated** location.

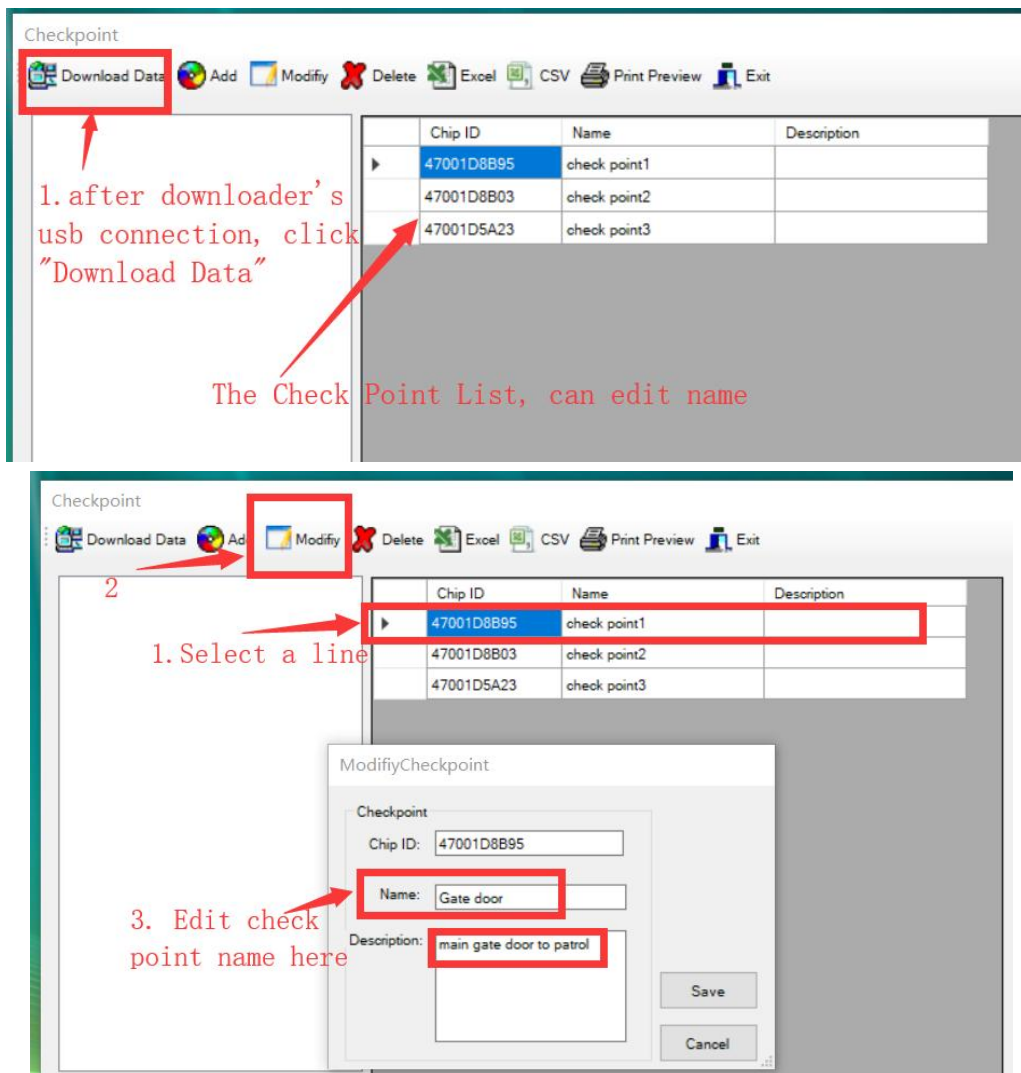


**Note:** Before the official register, please do a success download in the software( check above chapter ), **Label** your check point button such as 1,2,3,... then Use the patrol wand Read check point by sequence.

### 4.2 The process of Enroll Check point



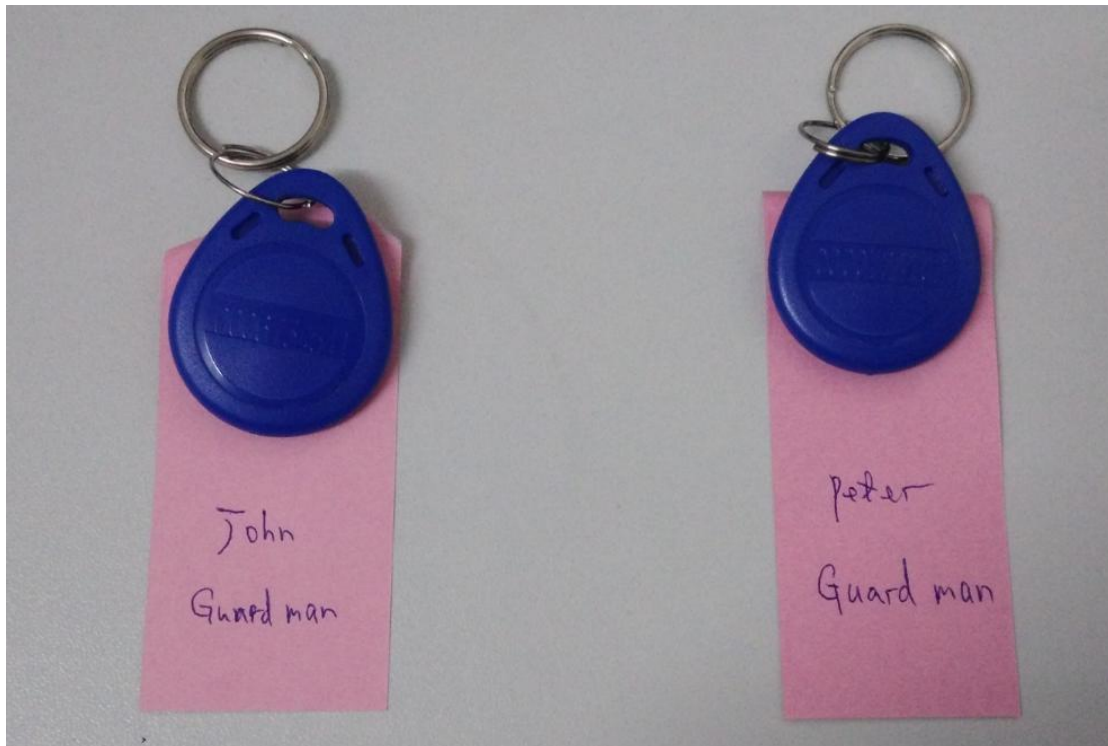




## 5. Register Person/Guard man Button(Optional)

Enroll the person(Guard man) button( In most cases, can ignore this step, **only when you have multiple guard man and they will share to use the same patrol wand**)

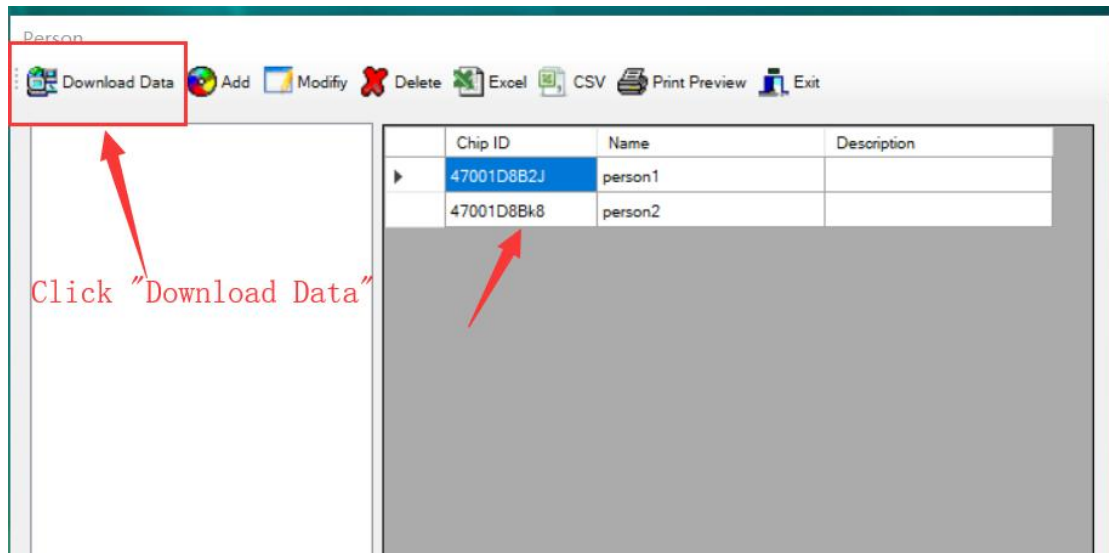
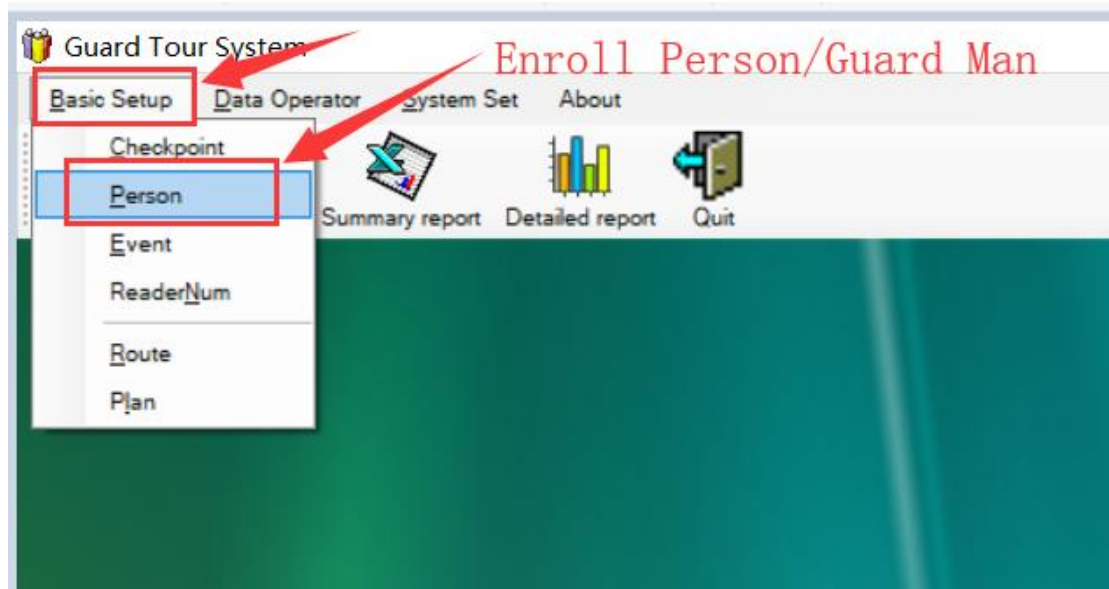
**Person button picture is as below**, it represent the different guard man.

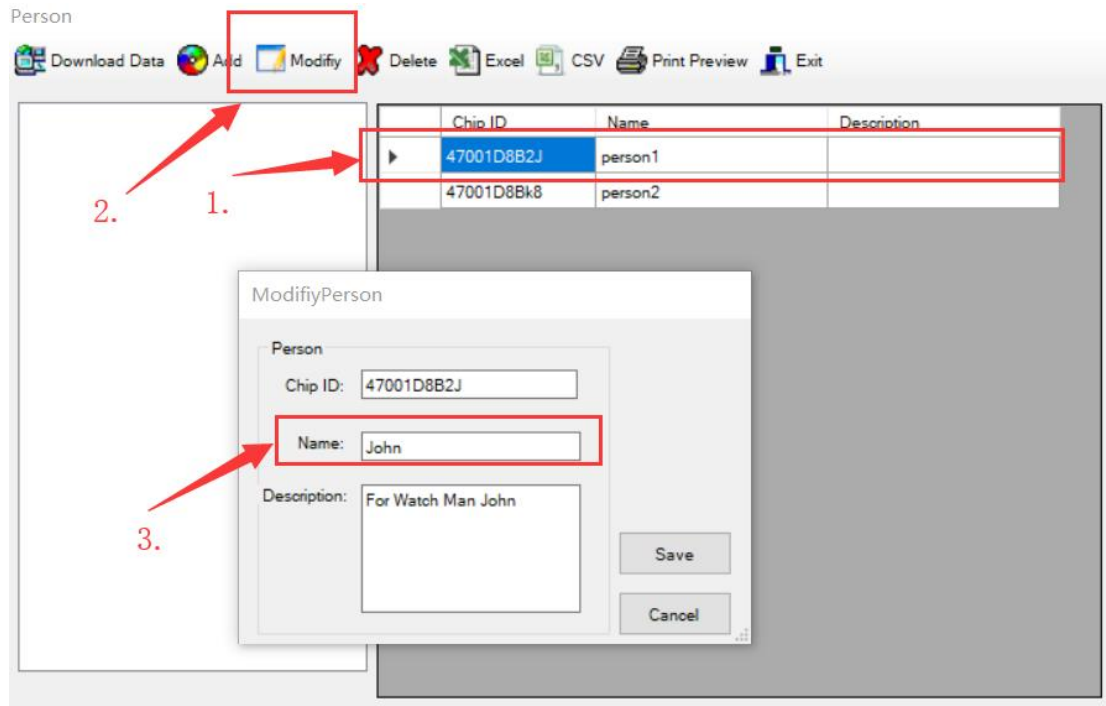


then for example when john go to patrol, using the wand read his own person button firstly, then **bring the wand reader(NOT bring the Blue tag to read)** with him and go out to read different location check point(**read by the wand reader, not by the person button**), the system will know these patrol records below to John.

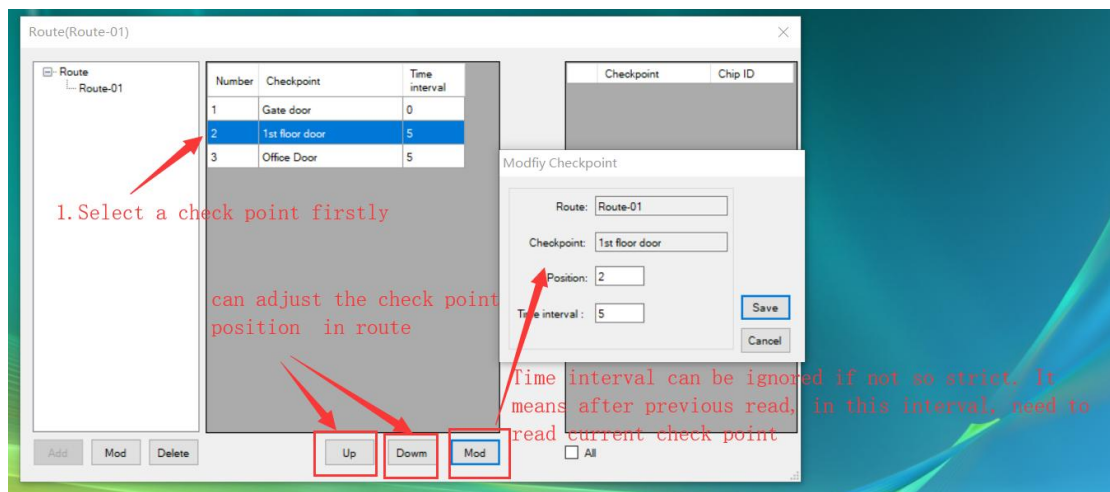
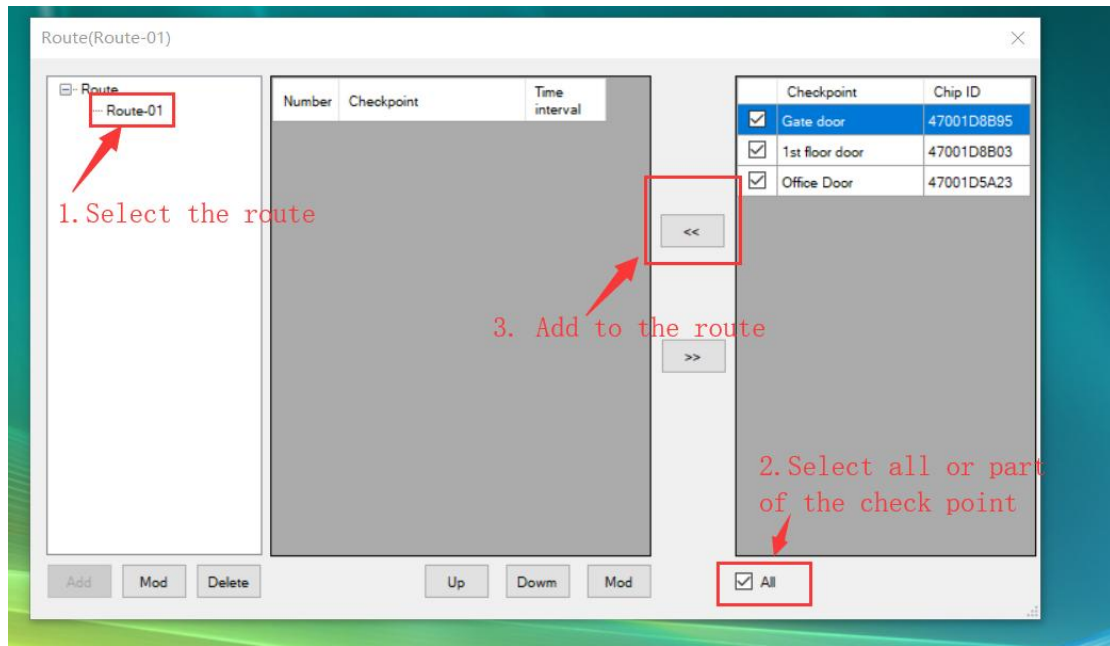
If it's peter's turn do patrol job, Peter **uses the wand** read his own person button firstly, then **bring the wand with him** and go out to read other check point(**read by the wand reader, not by person tag button**), the system will know these patrol records below to Peter.

Label your **person button** such as 1,2,... then Use the patrol wand to Read by sequence. For example, 1 is for John, 2 is for Peter













Plan

Delete Excel Print Preview Exit

After plan created, press exit

Select Week

☒ Mon ☒ Tue  
☒ Wed ☒ Thu  
☒ Fri ☒ Sat  
☐ Sun

Route: Route-01

Start Time: 00:00

End Time: 23:00

Patrol Time: 50

Rest Time: 10

☐ Fix time

Time error

☐ Patrol by order

OK

Route	Start time	End time	Patrol by	Fix time	Time Error	Mon	Tue	Wed	Thu
Route-01	08:00	08:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	09:00	09:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	10:00	10:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	11:00	11:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	12:00	12:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	13:00	13:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	14:00	14:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	15:00	15:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	16:00	16:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	17:00	17:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	18:00	18:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	19:00	19:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	20:00	20:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	21:00	21:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	22:00	22:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

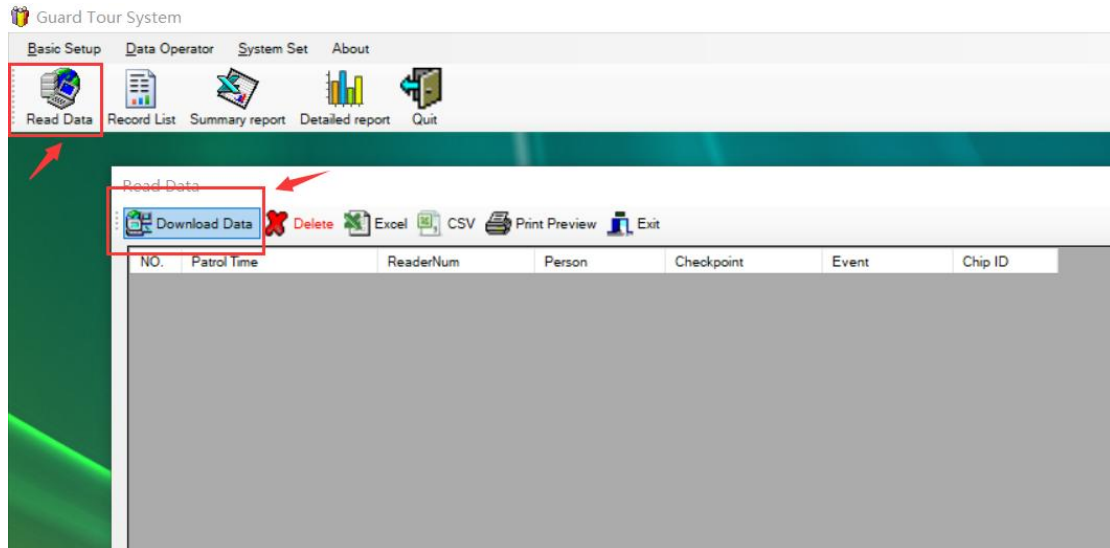
Now you **can ask your guard man** to do the patrol job, ask them to do patrol **according to your working time policy**.

**After some days**, you can download the **raw patrol records** and generate report.

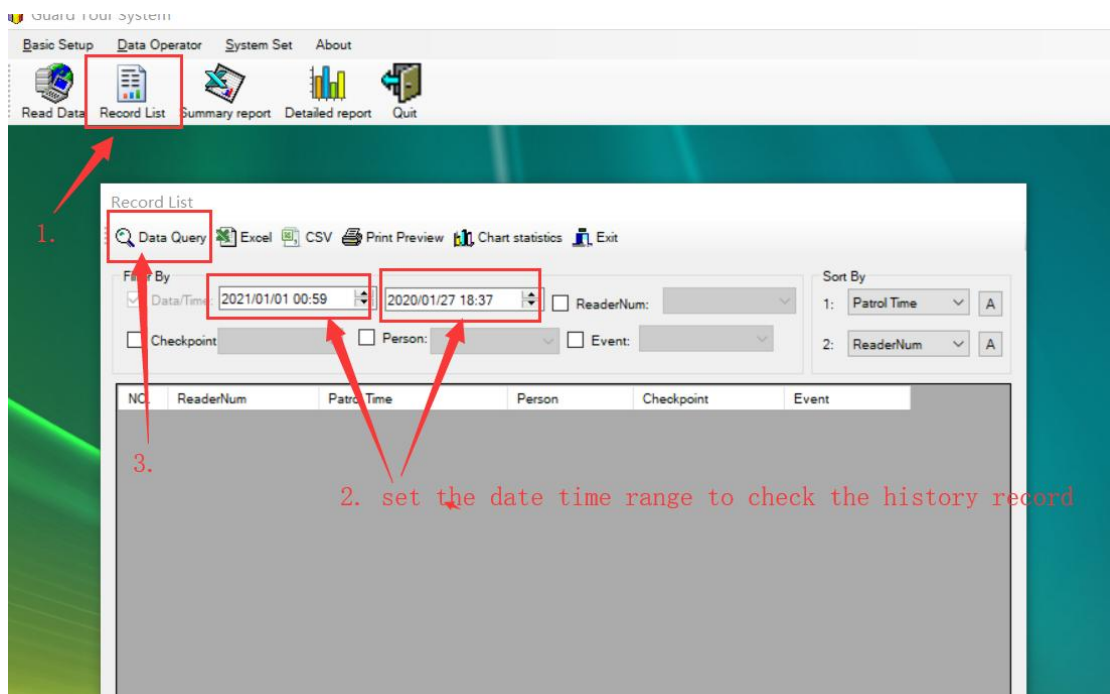


## 8. How to analyze the patrol records Data

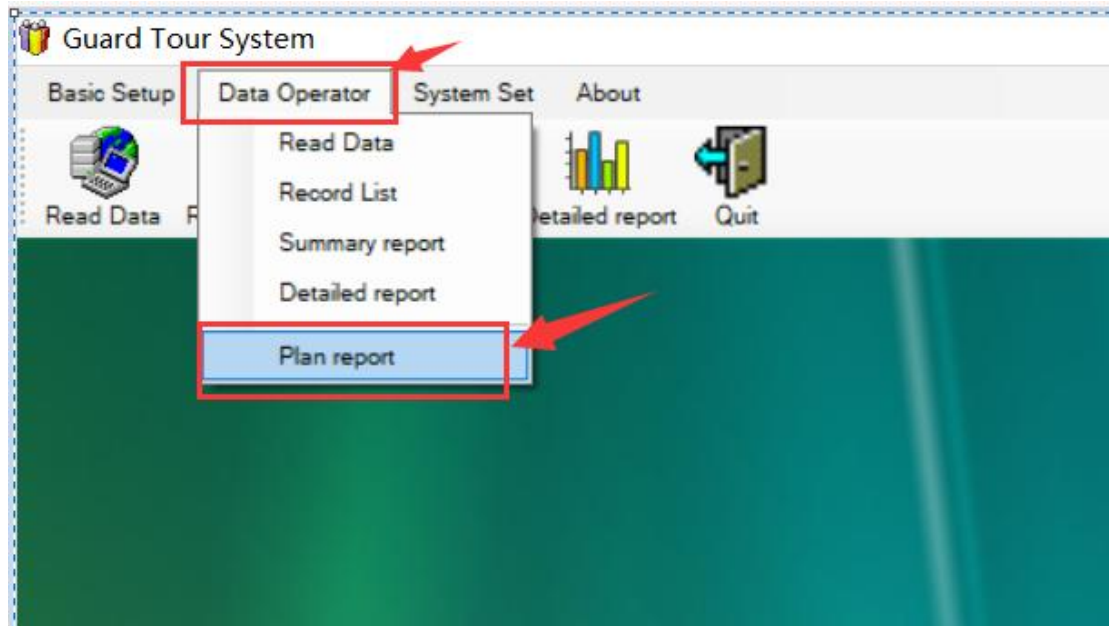
**Step 1:** Firstly download the raw data:



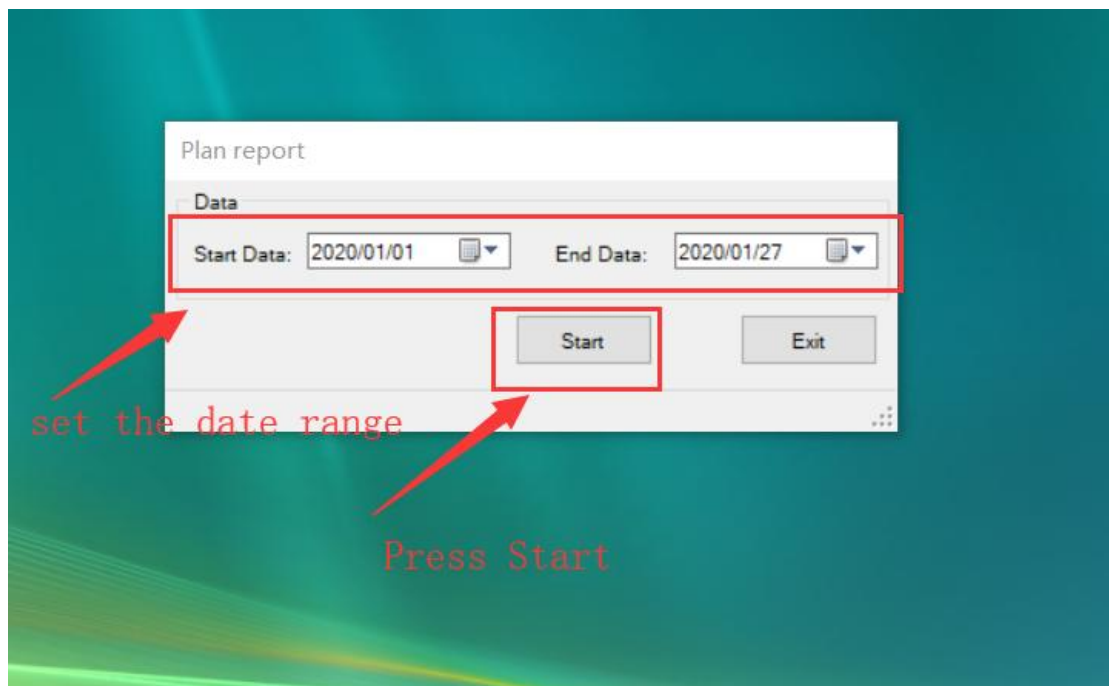
You can also check the history raw record:

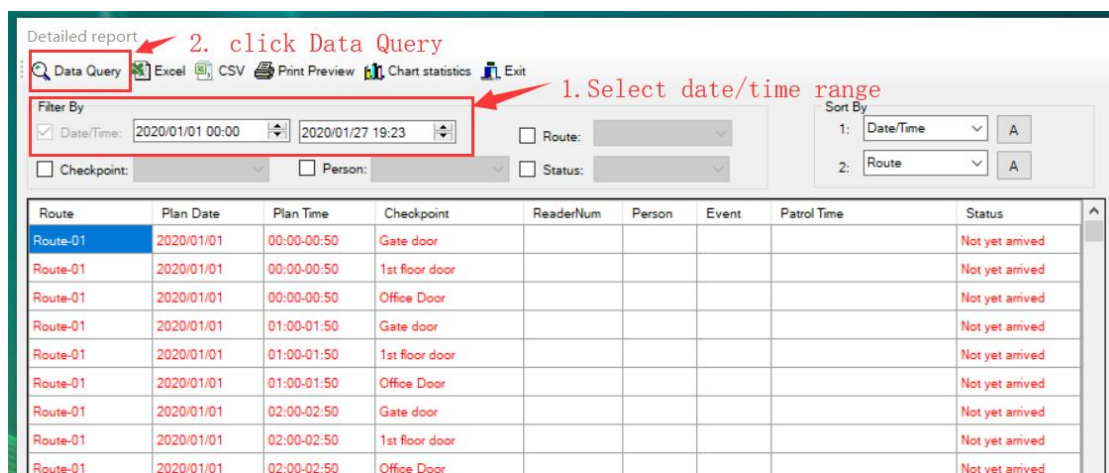
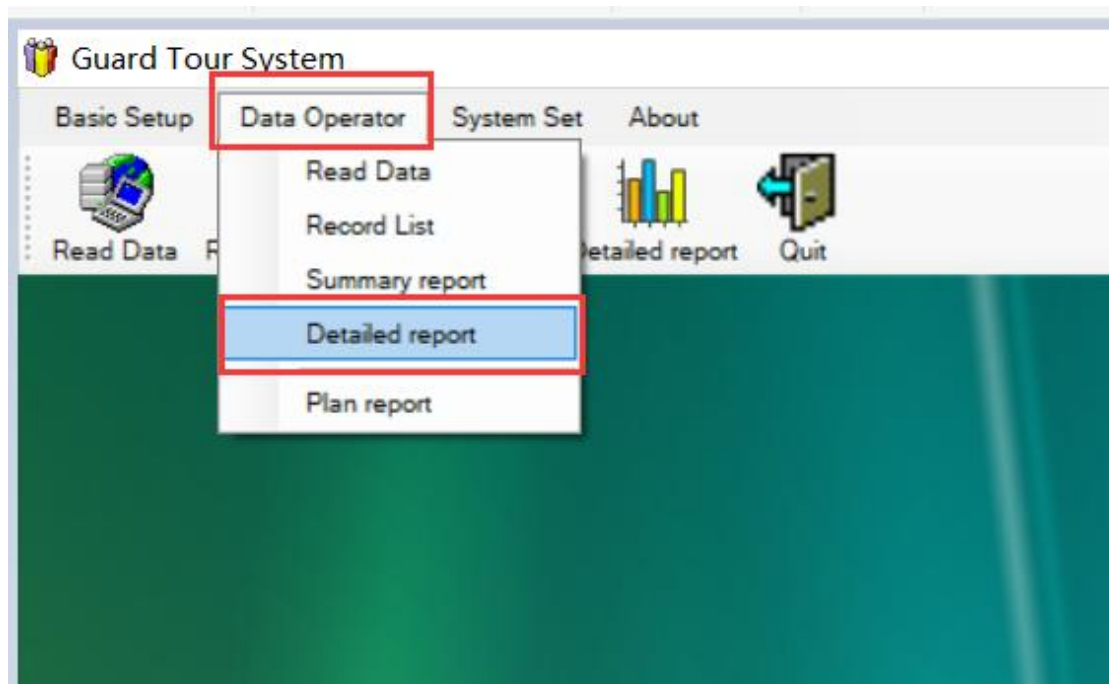


**Step 2:** Now analysis the data, so that can check the guard man's job.



As below, set date range, press start, after finished, press Exit.





## 9. **Customer FAQ**(Frequent Asked Questions)

### 9.1: When try to download data, have **Error1 or Error 2**.

**Answer:** 1) Make sure you installed the **latest** software, check above chapter 1.2.

2) At the wand reader side, make sure the usb is really inserted in, can plug out and plug in again with a little more strength. then try download.

3) Computer side, try different usb port and try download again.

or check this video:

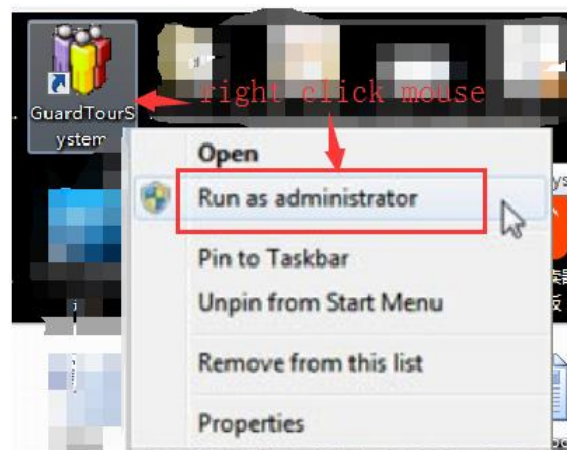
<https://vimeo.com/704922959/273055966e>

### 9.2: When download records, The **Record time** is not correct.

**Answer:** Need to do a first pilot success download, then correct time will be sync the same time with your computer, then do new patrol and download again, all records time will be correct.

### 9.3: When run the software, Have error "**Operation must use an updateable Query**".

**Answer:** Please run the software as **Admin role**, check below picture:



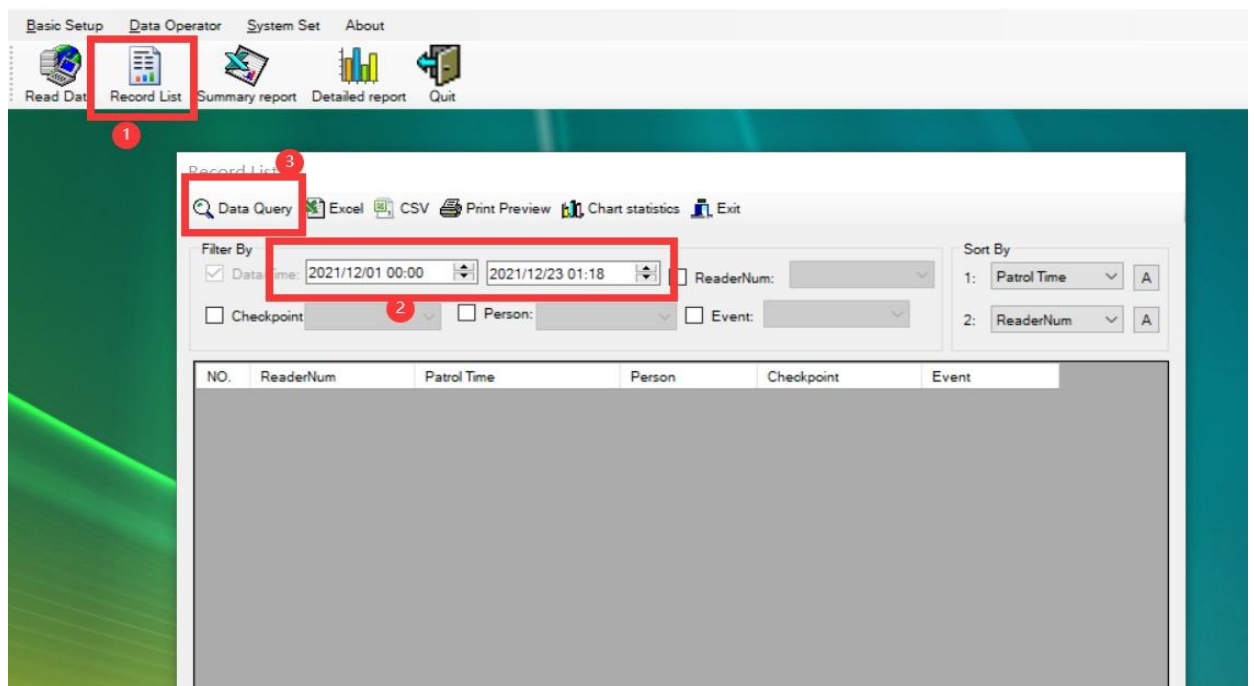
## 9.4: The software **Can't Install** or Not install well.

**Answer:** download from [HERE](#). Then extract it to a new folder, run file: **Patrol.exe** directly.

## 9.5: After download, **Can't find the latest** patrol records

**Answer:** after download records, please close that download window.

Then press “Record List”, follow below picture:



## 9.6: For any other questions

**Answer:**The best way is contact us live support, with our rich experience, several minutes solve problem

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✧ skype: [pablochen.1996](https://www.skype.com/pablochen.1996)

✧ Can do **WhatsApp** video call, tell us your whatsapp number.