[Quick Program guide For Wand Reader-S]

Support Method:

- email: be.seen@hotmail.com
- skype: pablochen.1996
- Can do WhatsAPP video call, tell us your whatsAPP number.

We bring value to a lot projects during the past 20 years, also save a lot cost for many customers.

If any problem, please don't return directly, that will bring big loss to me. I do support with my heart, Contact me for solution.

Any question is good question, we have over 20 years experience, Our support is for ever.

CREATE SECURITY FOR YOU

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1. How to Install Software

1.1 Can have a quick check for below video:

https://vimeo.com/812340146/f30ac698d7

1.2 Install Software

On the support page:

https://beseencontrol.com/s-guard.html

Go to **chapter 2.1** to download and install the software.

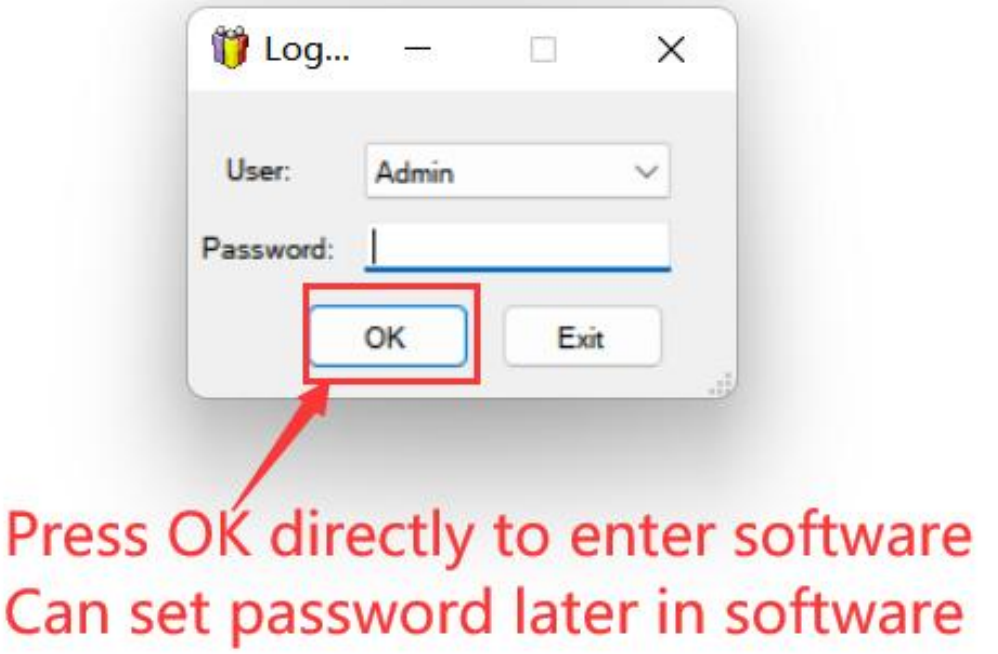
OR follow below to install:

Download the **English** software from:

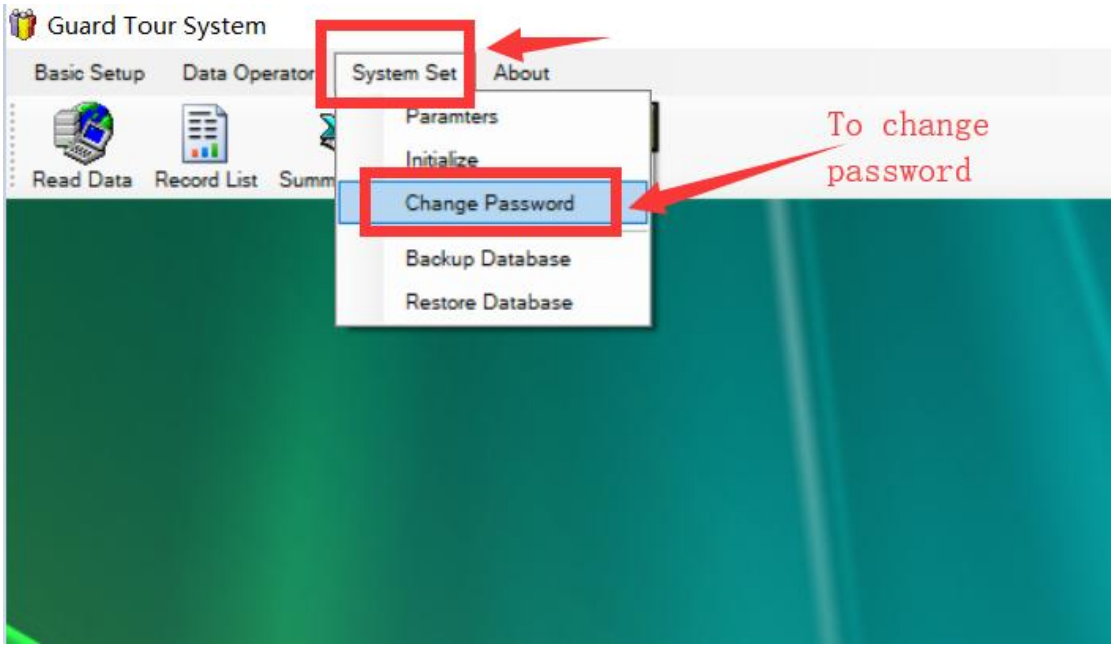
https://beseencontrol.com/hpatrol/setup(Eng_2204).zip

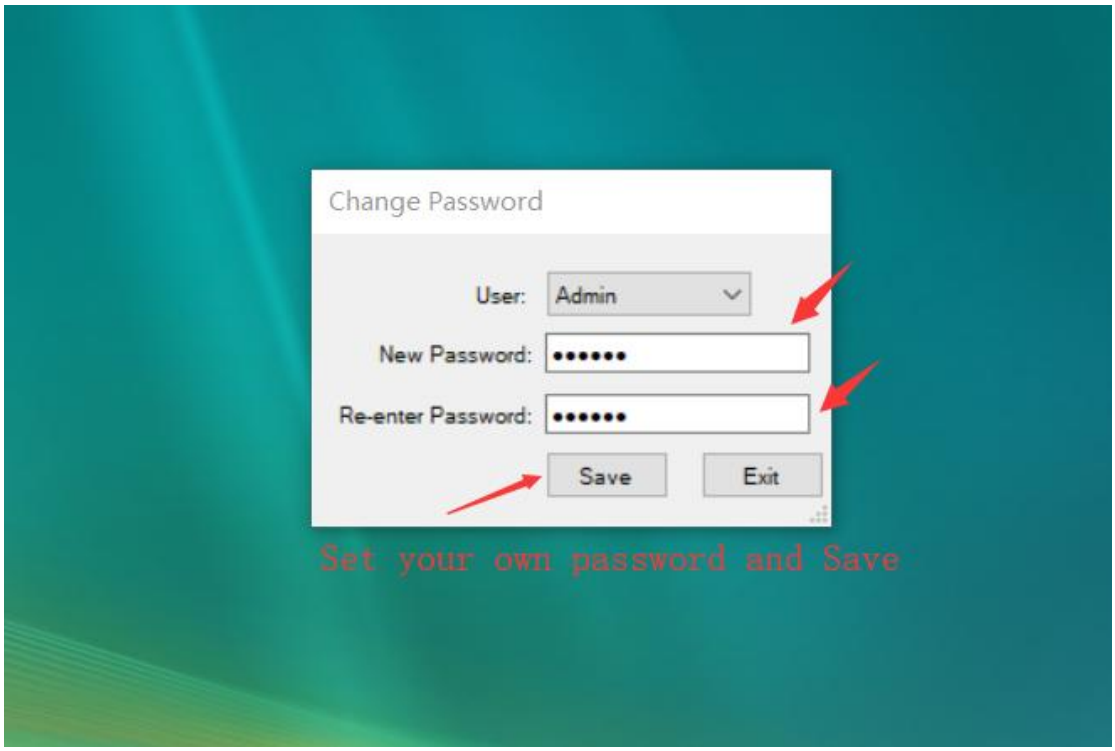
Firstly right click mouse on it, EXTRACT to a new folder, **then run the setup file.**

2. How to Log In Software



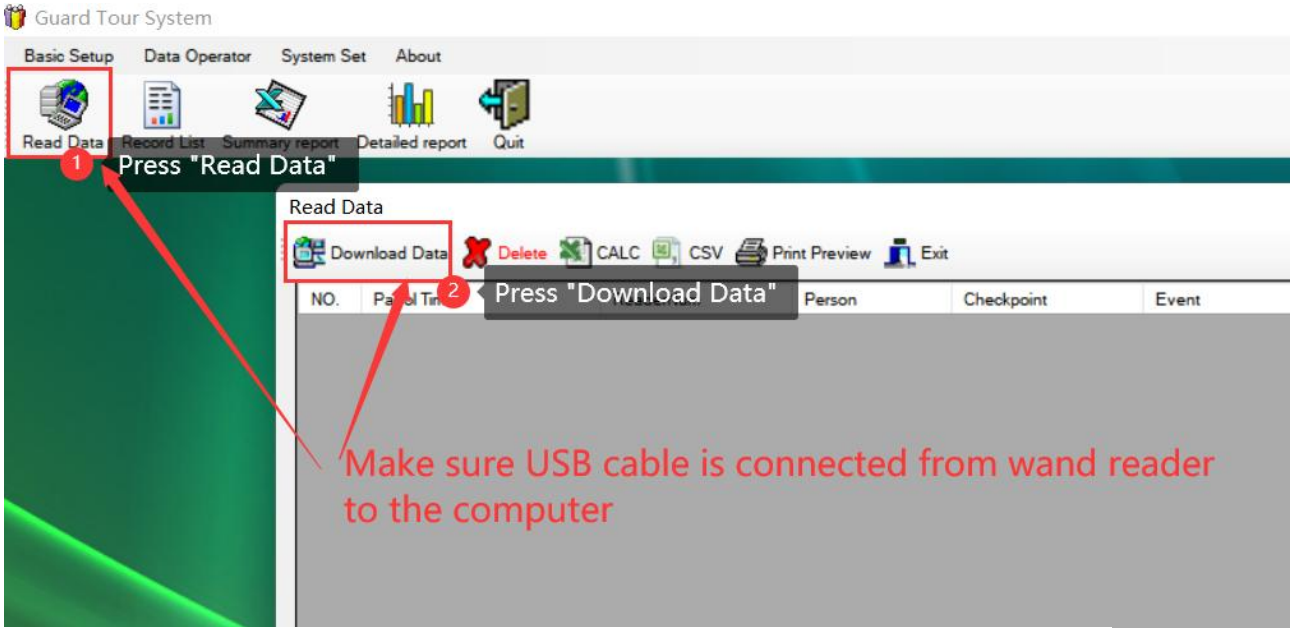
Can change password(Optional)



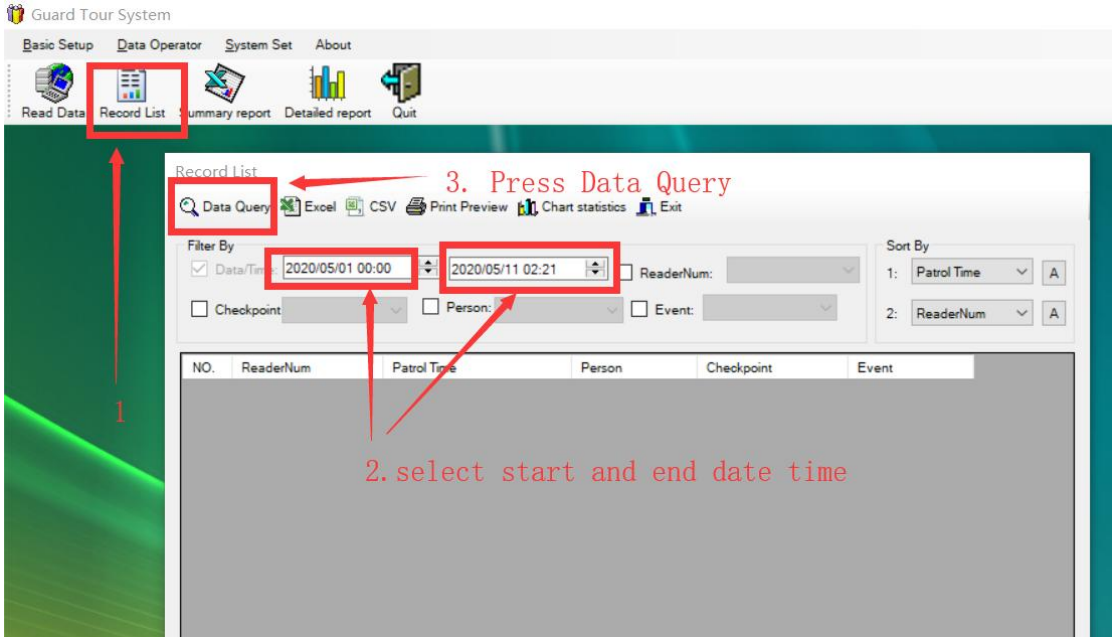

Change Password
User:
Admin
New Password:
Re-enter Password:
Save
Exit
Set your own password and Save

3. Quick Trial to Download/Check Patrol Records

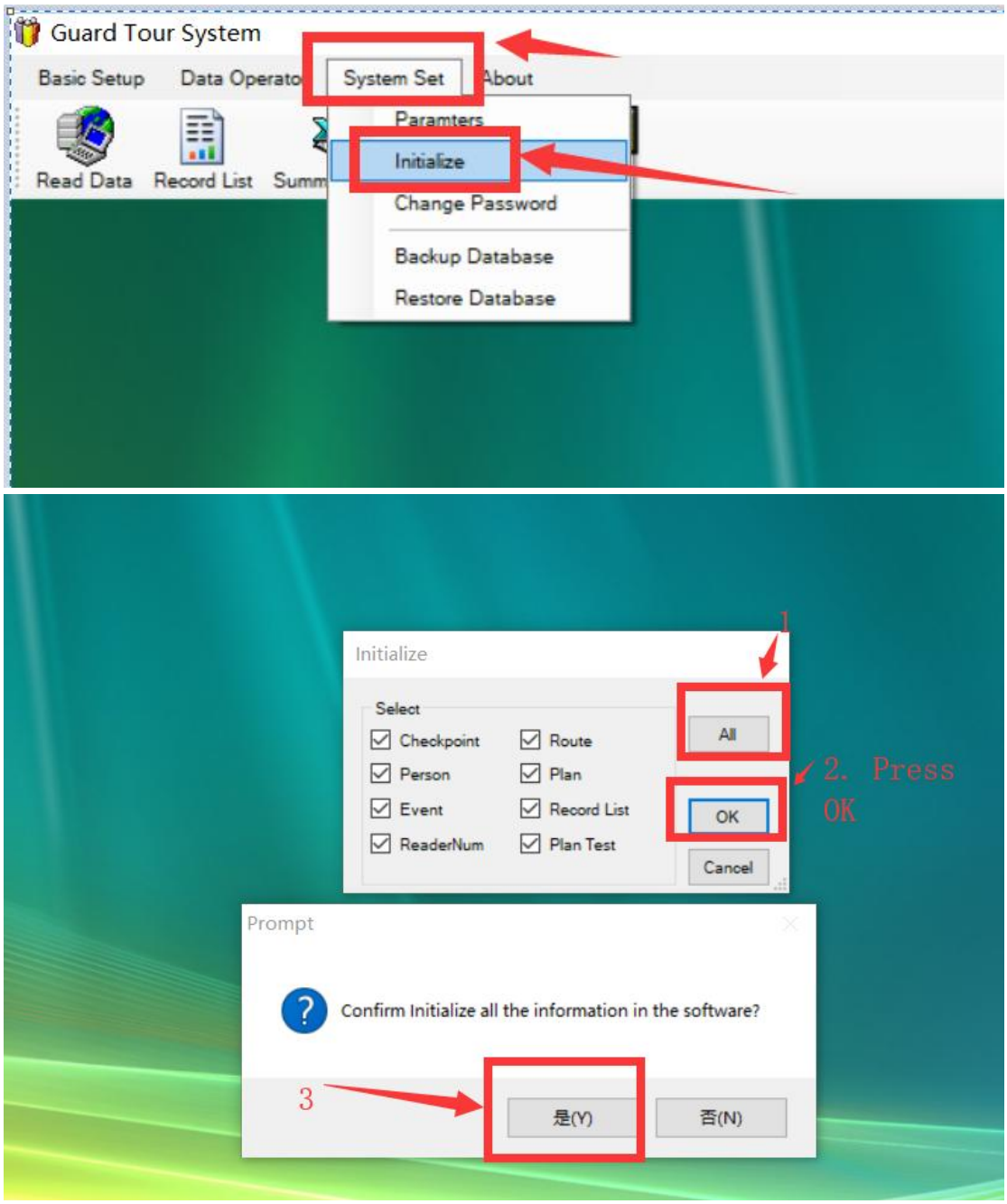
Connect **usb cable** from patrol wand reader to your computer. In the software, follow below:



Follow below to check the downloaded history patrol record:



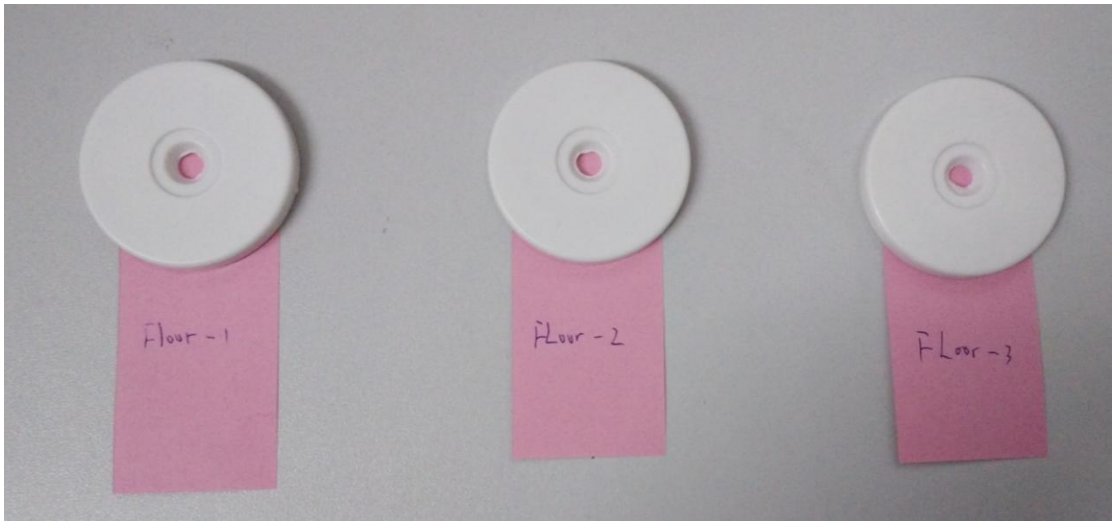
After some trial, you want to begin from Fresh, can do **initialize** in software:


Guard Tour System
Basic Setup
Data Operato
System Set
About
Read Data
Record List
Paramters
Initialize
Change Password
Backup Database
Restore Database
1
Initialize
Select
Checkpoint
Route
Person
Plan
Event
Record List
ReaderNum
Plan Test
All
OK
Cancel
2. Press OK
Prompt
Confirm Initialize all the information in the software?
3
是(Y)
否(N)

4. Register Check Point Button in Software

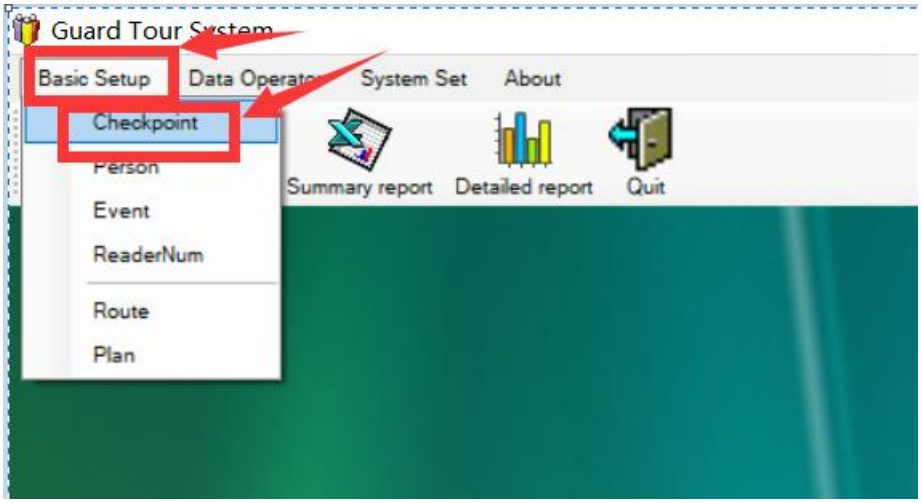
4.1 What is Check Point

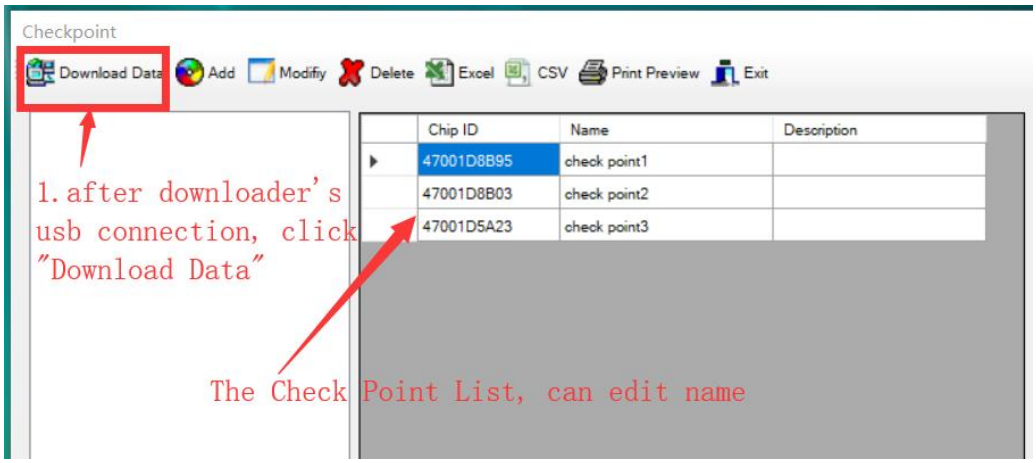
The Check point button picture is as below, it represent the **different location**, after enroll, install to it's **associated** location.

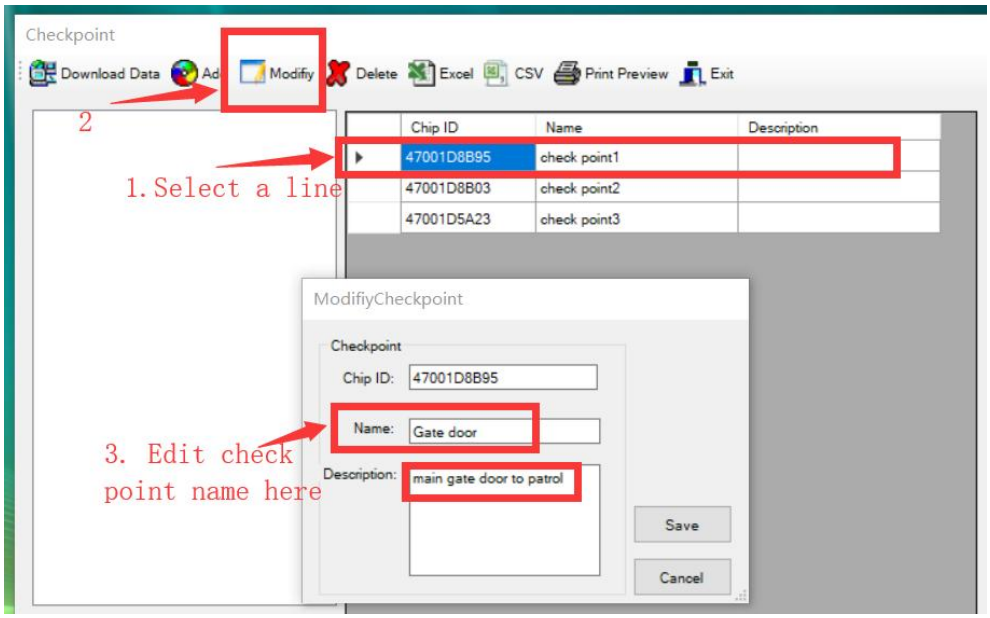


Note: Before the official register, please do a success download in the software(check above chapter), **Label** your check point button such as 1,2,3,… then Use the patrol wand Read check point by sequence.

4.2 The process of Enroll Check point







5. Register Person/Guard man Button(Optional)

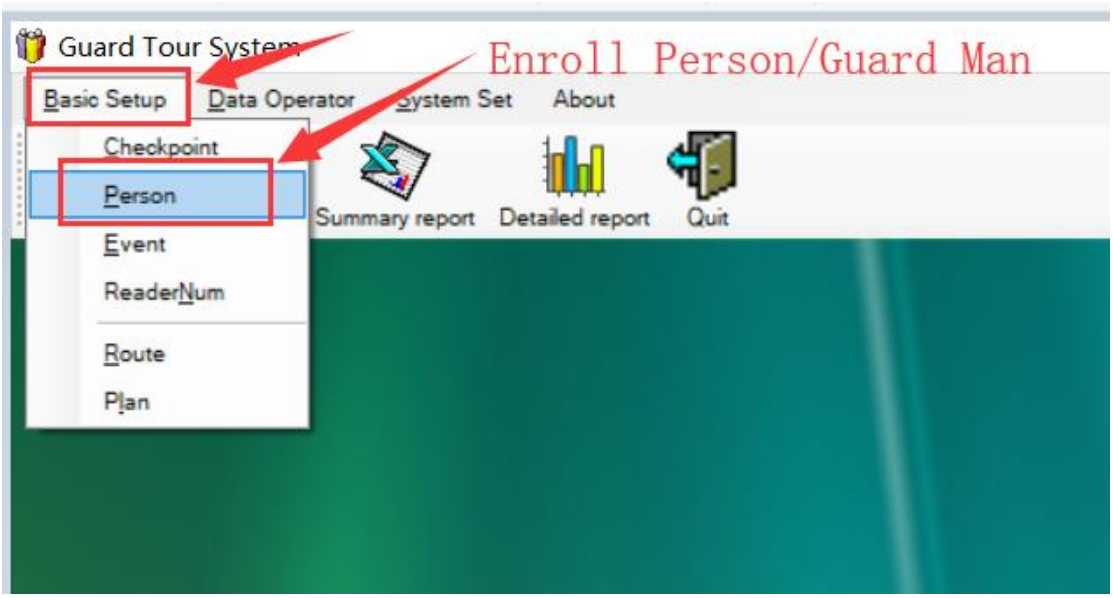
Enroll the person(Guard man) button(In most cases, can ignore this step, **only when you have multiple guard man and they will share to use the same patrol wand**)

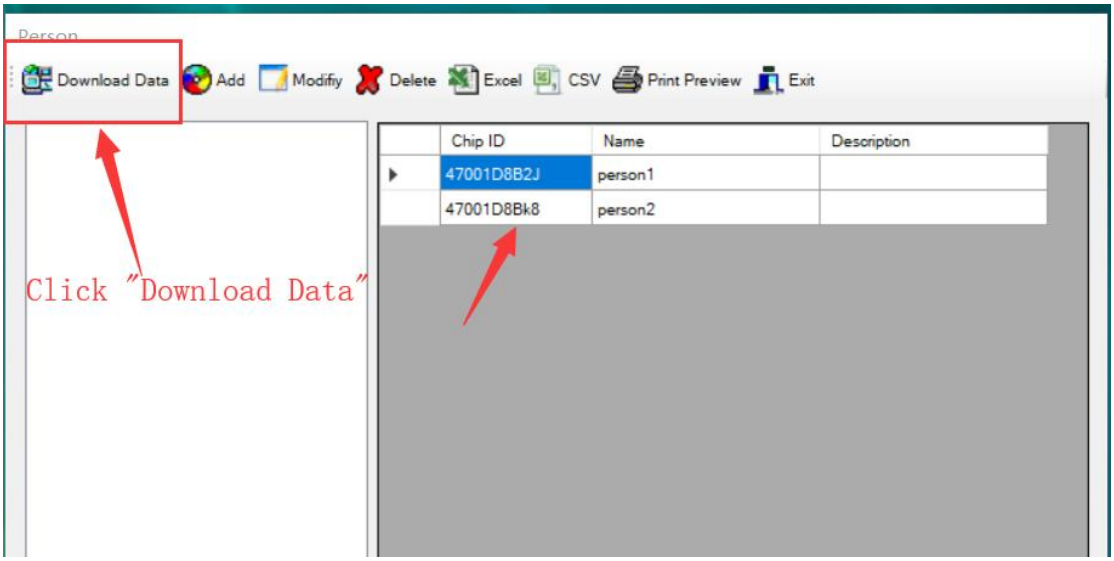
Person button picture is as below, it represent the different guard man.

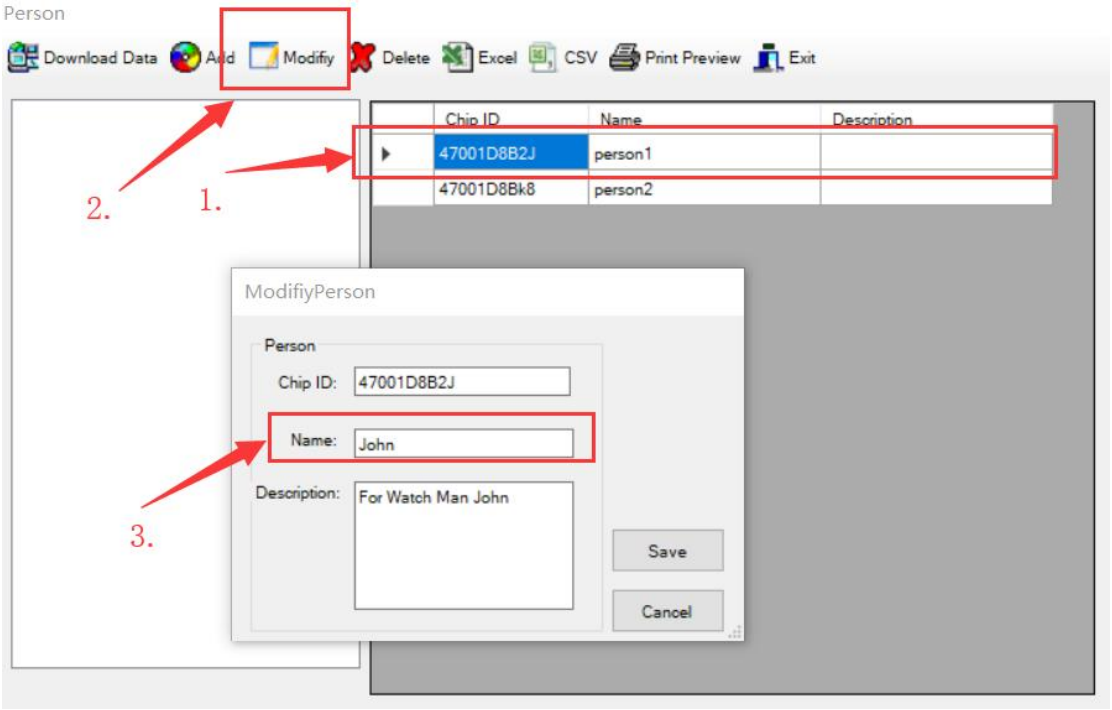
then for example when john go to patrol, using the wand read his own person button firstly, then bring the wand reader(NOT bring the Blue tag to read) with him and go out to read different location check point(read by the wand reader, not by the person button), the system will know these patrol records below to John.

If it's peter's turn do patrol job, Peter uses the wand read his own person button firstly, then bring the wand with him and go out to read other check point(read by the wand reader, not by person tag button), the system will know these patrol records below to Peter.

Label your **person button** such as 1,2,... then Use the patrol wand to Read by sequence. For example, 1 is for John, 2 is for Peter

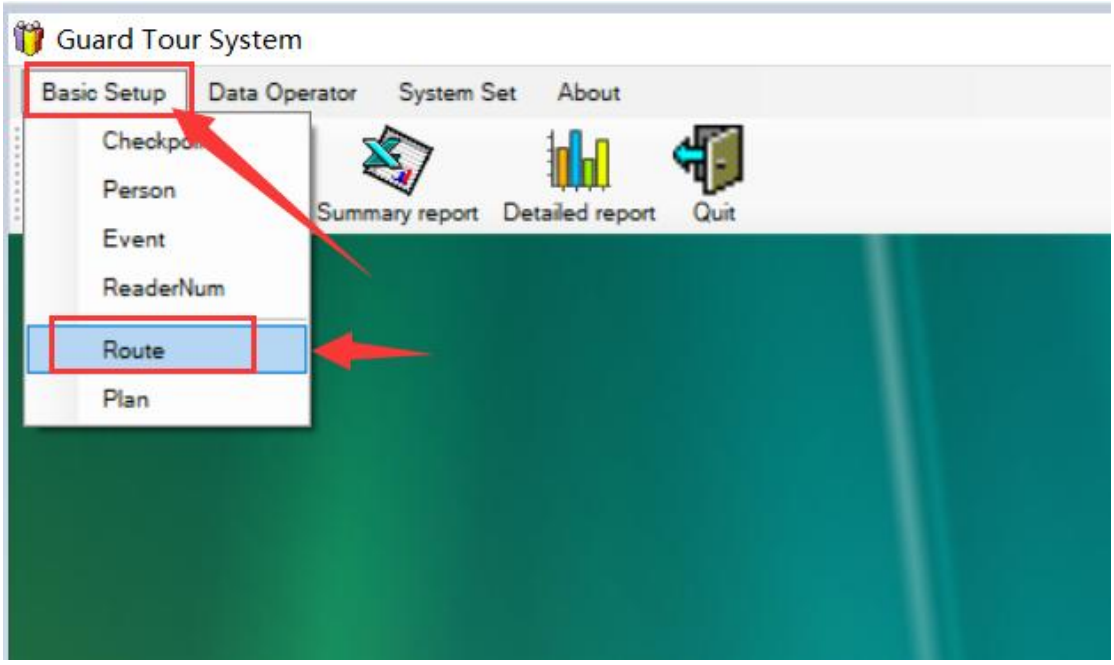

Guard Tour System
Enroll Person/Guard Man
Basic Setup
Data Operator
System Set
About
Checkpoint
Person
Event
ReaderNum
Route
Plan
Summary report
Detailed report
Quit

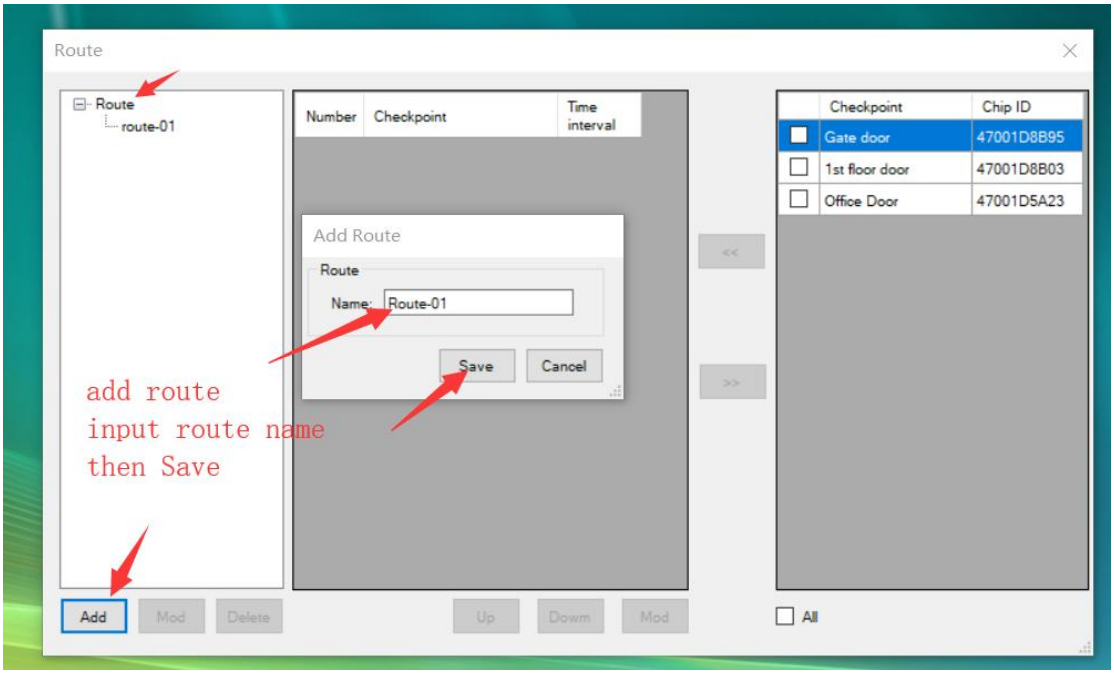

Person
Download Data
Add
Modify
Delete
Excel
CSV
Print Preview
Exit
Chip ID
Name
Description
47001D8B2J
person1
47001D8Bk8
person2
Click "Download Data"

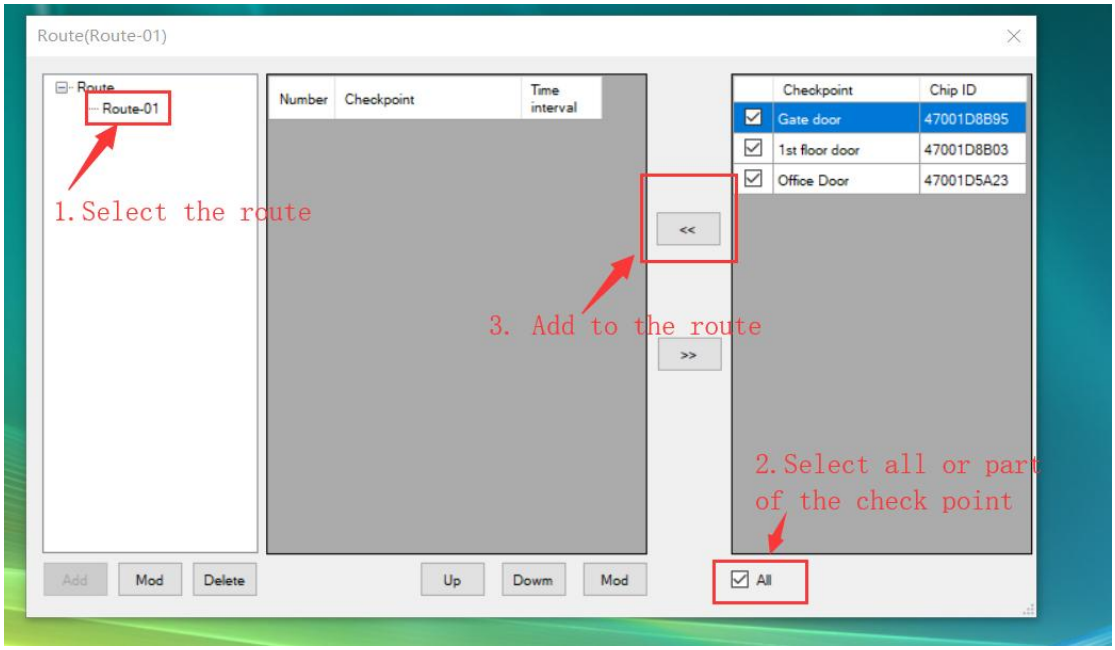

Person
Download Data
Add
Modifiy
Delete
Excel
CSV
Print Preview
Exit
Chip ID
Name
Description
47001D8B2J
person1
47001D8Bk8
person2
2.
1.
ModifiyPerson
Person
Chip ID:
47001D8B2J
Name:
John
Description:
For Watch Man John
3.
Save
Cancel

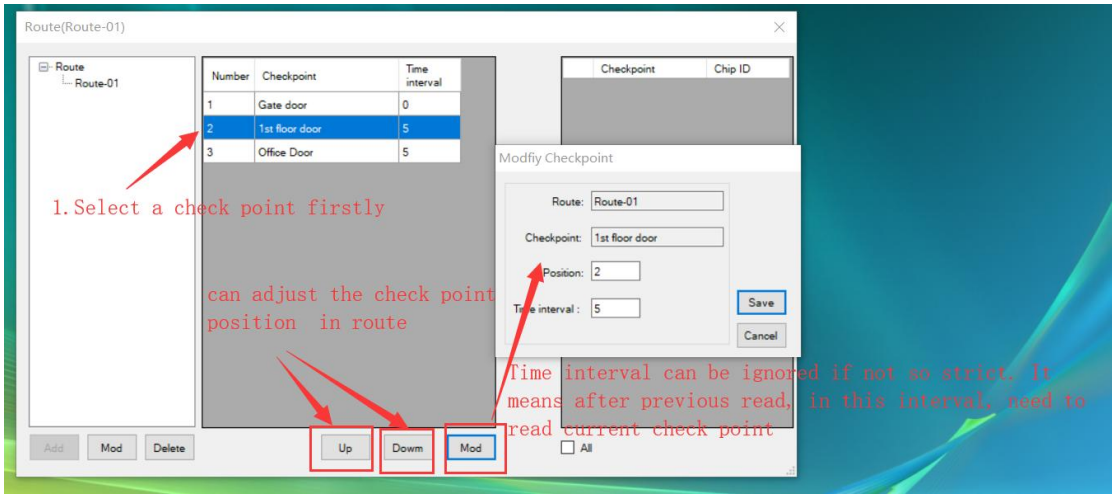
6. Set Patrol Route

Route is the patrol path, the guard man need to patrol each check point/location on the route as a complete patrol job round.

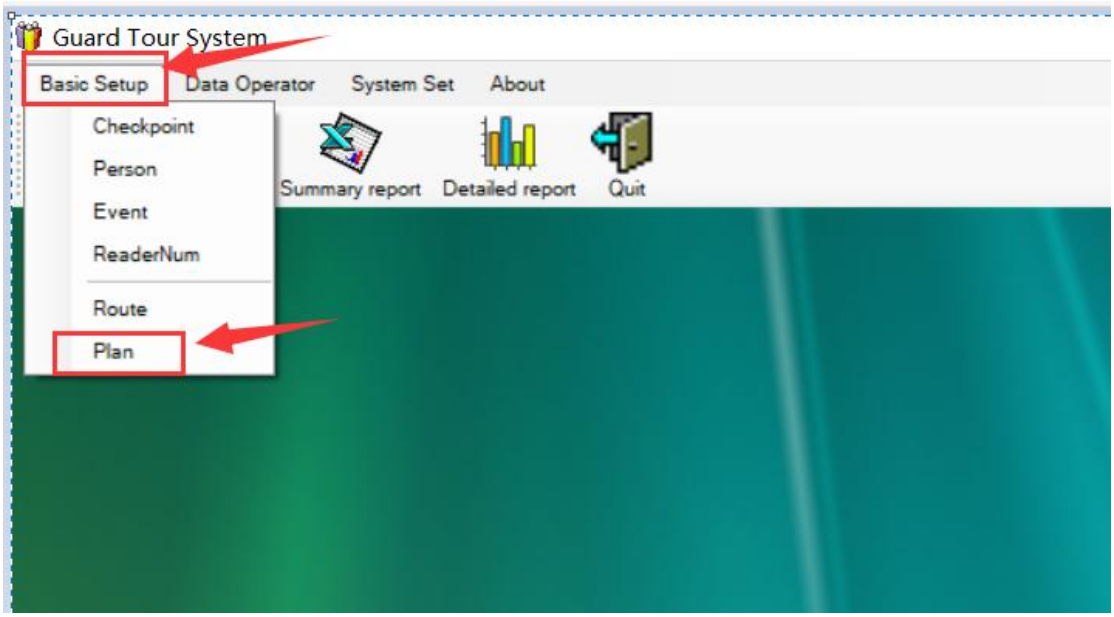


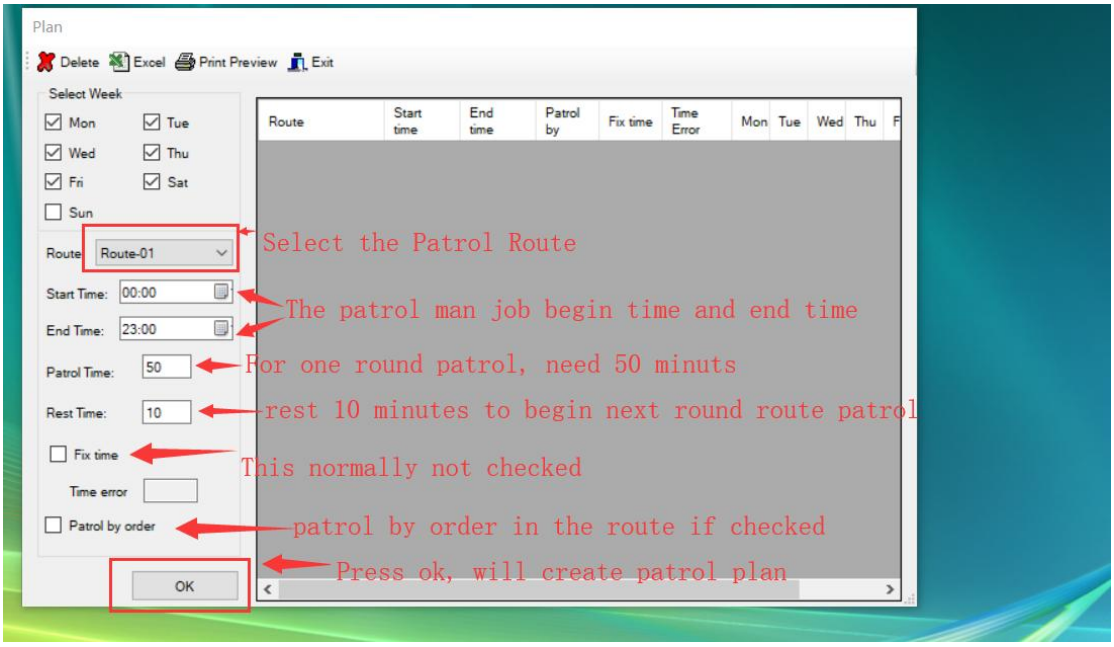


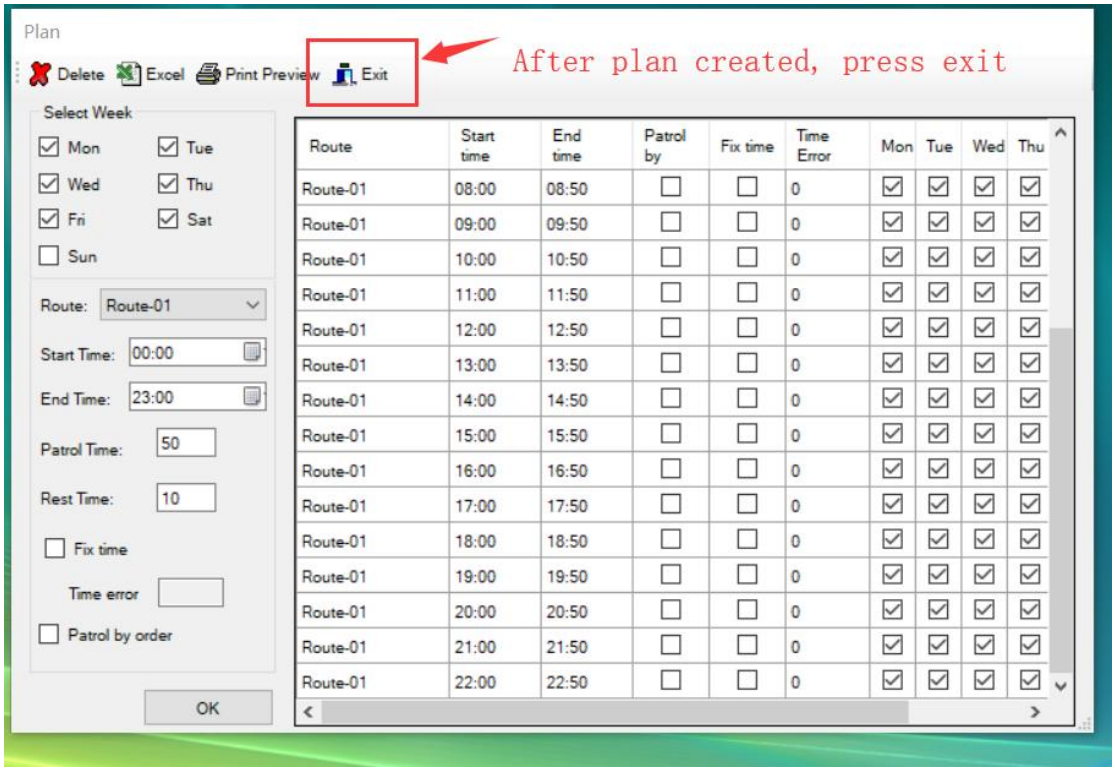

Route(Route-01)
Route
Route-01
1. Select the route
Number
Checkpoint
Time interval
<<
3. Add to the route
>>
Checkpoint
Chip ID
Gate door
47001D8B95
1st floor door
47001D8B03
Office Door
47001D5A23
2. Select all or part of the check point
Add
Mod
Delete
Up
Downm
Mod
All


Route(Route-01)
Route
Route-01
Number
Checkpoint
Time interval
1
Gate door
0
2
1st floor door
5
3
Office Door
5
Checkpoint
Chip ID
1. Select a check point firstly
can adjust the check point position in route
Modfiy Checkpoint
Route:
Route-01
Checkpoint:
1st floor door
Position:
2
Time interval :
5
Save
Cancel
Time interval can be ignored if not so strict. It means after previous read, in this interval, need to read current check point
Add
Mod
Delete
Up
Down
Mod
All

7. Create the Patrol Plan





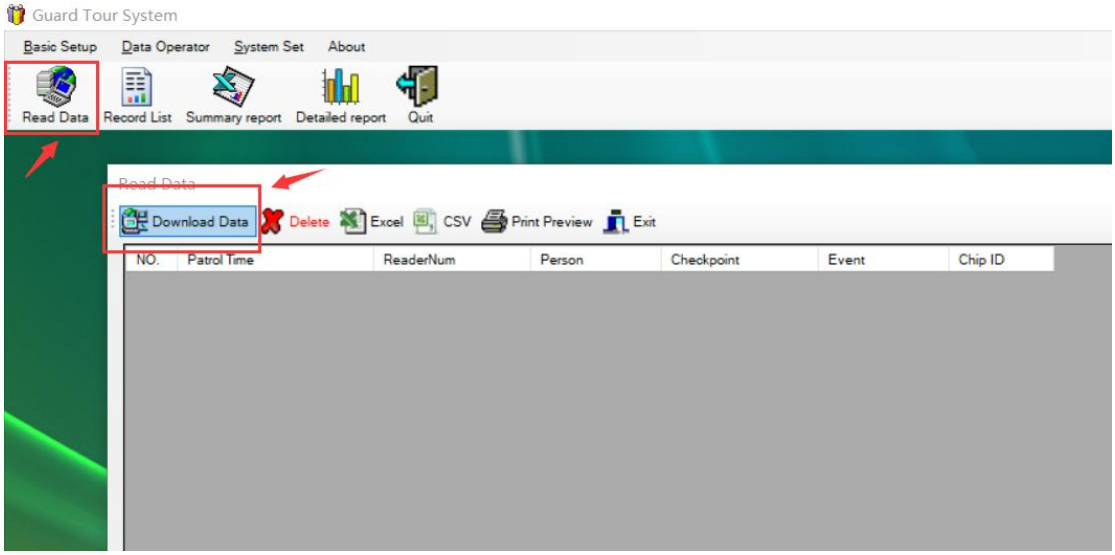


Now you **can ask your guard man** to do the patrol job, ask them to do patrol **according to your working time policy**.

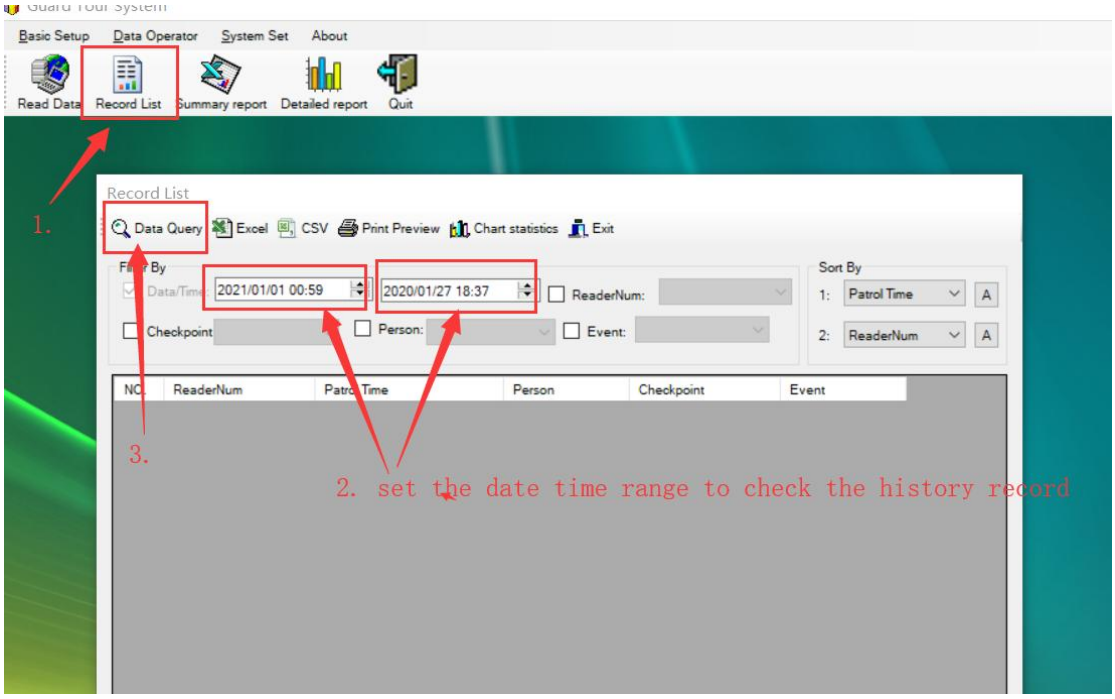
After some days, you can download the **raw patrol records** and generate report.

8. How to analyze the patrol records Data

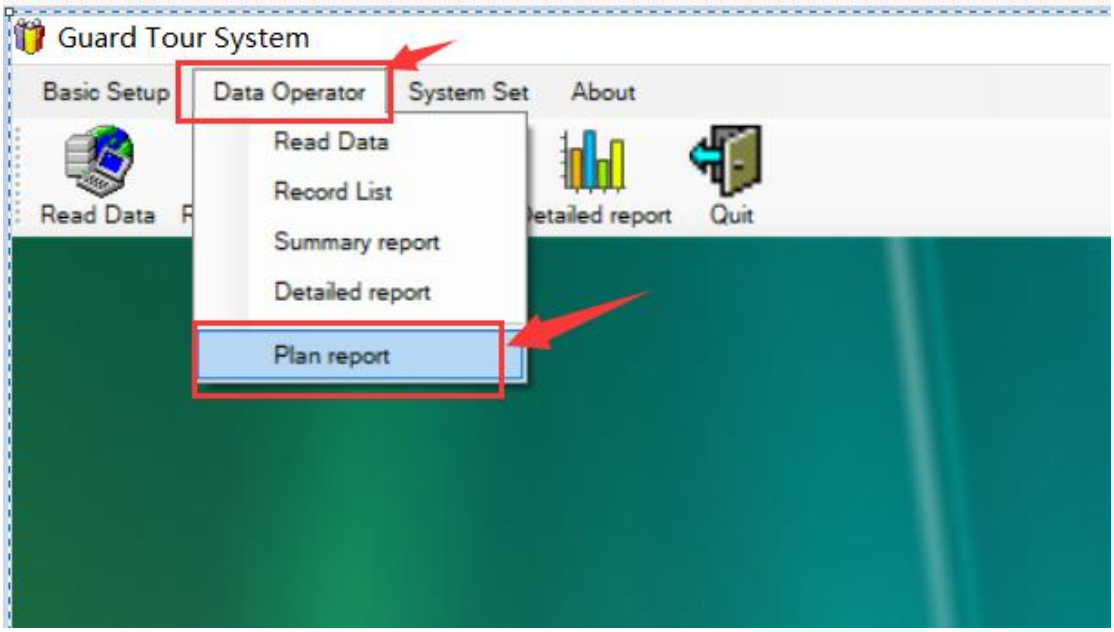
Step 1: Firstly download the raw data:



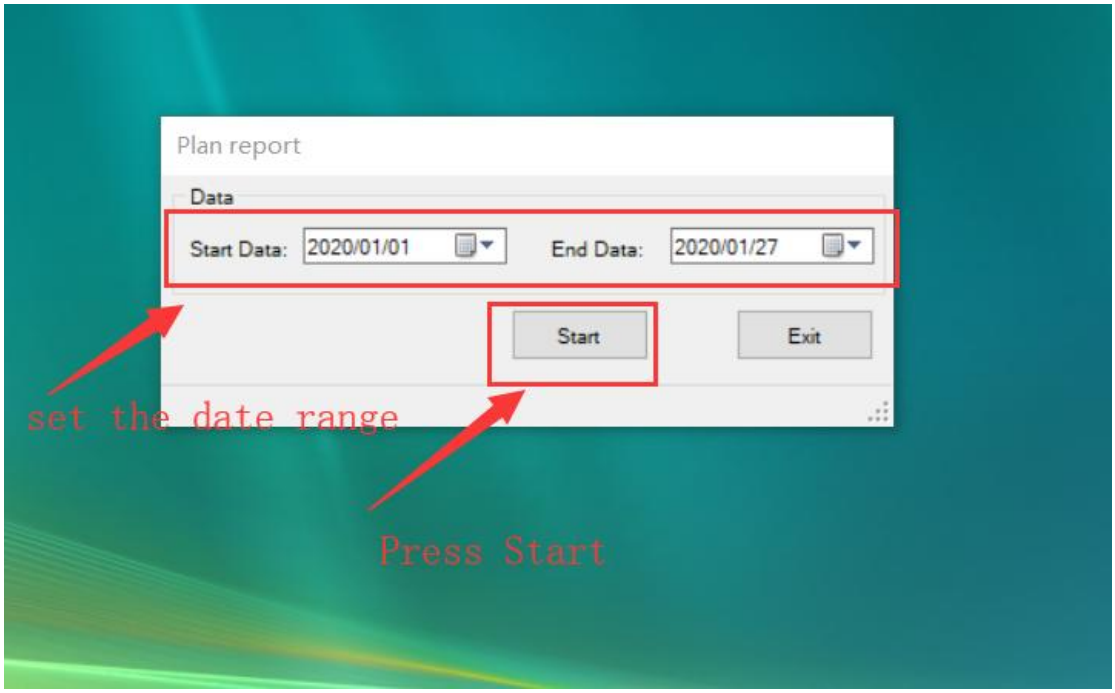
You can also check the history raw record:

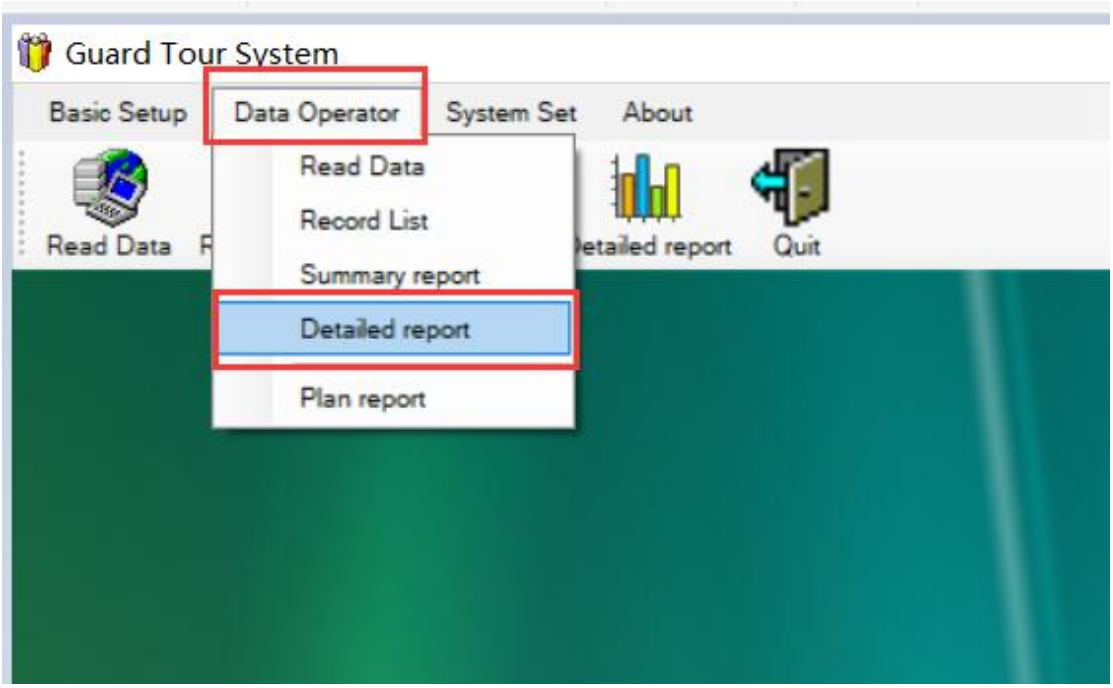


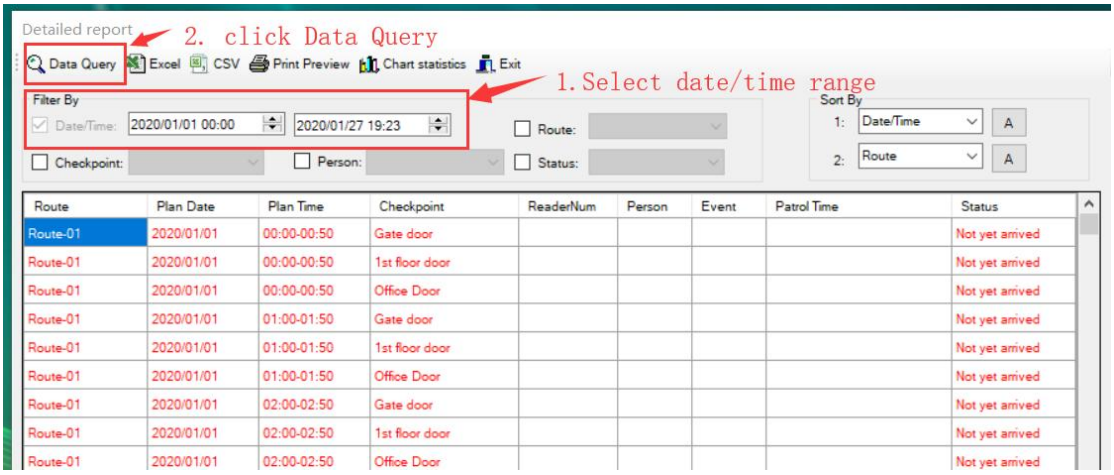
Step 2: Now analysis the data, so that can check the guard man's job.



As below, set date range, press start, after finished, press Exit.




Guard Tour System
Basic Setup
Data Operator
System Set
About
Read Data
Record List
Summary report
Detailed report
Plan report
Read Data
etailed report
Quit


Detailed report
2. click Data Query
Data Query
Excel
CSV
Print Preview
Chart statistics
Exit
1.Select date/time range
Filter By
Date/Time:
2020/01/01 00:00
2020/01/27 19:23
Route:
Checkpoint:
Person:
Status:
Sort By
1:
Date/Time
2:
Route
A
A
Route
Plan Date
Plan Time
Checkpoint
ReaderNum
Person
Event
Patrol Time
Status
Route-01 2020/01/01 00:00-00:50 Gate door Not yet arrived
Route-01 2020/01/01 00:00-00:50 1st floor door Not yet arrived
Route-01 2020/01/01 00:00-00:50 Office Door Not yet arrived
Route-01 2020/01/01 01:00-01:50 Gate door Not yet arrived
Route-01 2020/01/01 01:00-01:50 1st floor door Not yet arrived
Route-01 2020/01/01 01:00-01:50 Office Door Not yet arrived
Route-01 2020/01/01 02:00-02:50 Gate door Not yet arrived
Route-01 2020/01/01 02:00-02:50 1st floor door Not yet arrived
Route-01 2020/01/01 02:00-02:50 Office Door Not yet arrived

9. Customer FAQ(Frequent Asked Questions)

9.1: When try to download data, have Error1 or Error 2.

Answer: 1)Make sure you installed the latest software, check above chapter 1.2.

2) At the wand reader side, make sure the usb is really inserted in, can plug out and plut in again with a little more strength. then try download.
3) Computer side, try different usb port and try download again.

or check this video:

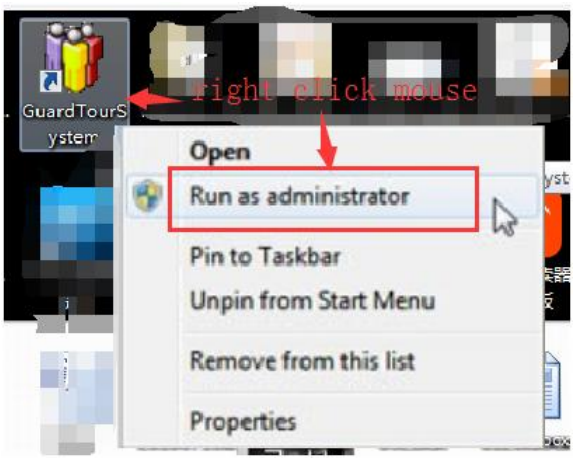
https://vimeo.com/704922959/273055966e

9.2: When download records, The Record time is not correct.

Answer: Need to do a first pilot success download, then correct time will be sync the same time with your computer, then do new patrol and download again, all records time will be correct.

9.3: When run the software, Have error "Operation must use an updateable Query".

Answer: Please run the software as Admin role, check below picture:



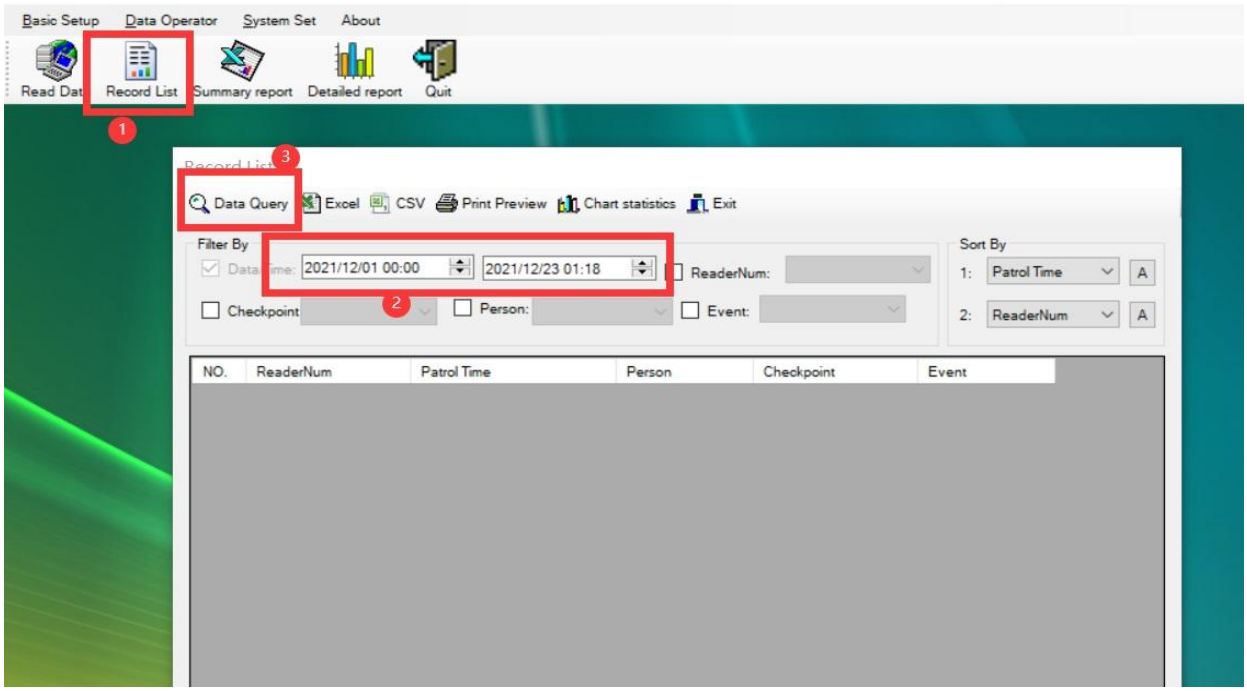
9.4: The software Can't Install or Not install well.

Answer: download from HERE. Then extract it to a new folder, run file: Patrol.exe directly.

9.5: After download, Can't find the latest patrol records

Answer: after download records, please close that download window.

Then press "Record List", follow below picture:



9.6: For any other questions

Answer:The best way is contact us live support, with our rich experience, several minutes solve problem

Support Method:

- email: **be.seen@hotmail.com**
- skype: **pablochen.1996**
- **Can do WhatsAPP video call, tell us your whatsAPP number.**