

[Quick Program guide]

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- ✧ skype: [pablochen.1996](#)
- ✧ Can do [WhatsApp](#) video call, tell us your whatsAPP number.

We bring value to a lot projects during the past 20 years, also save a lot cost for many customers.

If any problem, please don't return directly, that will bring big loss to me. I do support with my heart,
Contact me for solution.

Any question is good question, we have over 20 years experience, Our support is for ever.

CREATE SECURITY FOR YOU

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1. How to Install USB Driver and Software

Can have a quick check for below video:

<https://vimeo.com/814196859/29d78fbe14>

1.1 Install USB Driver Firstly

On the support page (<https://beseencontrol.com/httpatrol.html>)

Go to **chapter 2.2.1** to download and install USB driver.

OR follow below to install:

Download/**install USB driver** from:

https://www.silabs.com/documents/public/software/CP210x_Windows_Drivers.zip

Firstly EXTRACT it to a new folder(**Find download zip file, right click mouse on it and extract all**)

The Related guide Video :

<https://vimeo.com/813259707/60ac385426>

Enter that new folder:

- a. If your computer is **64 bit** system, install: CP210xVCPInstaller_**x64**.exe (normally install this)
- b. If your computer is **32 bit** system, install: CP210xVCPInstaller_**x86**.exe

1.2 Install Software

On the support page (<https://beseencontrol.com/hpatrol.html>)

Go to **chapter 2.2.2** to download and install the software.

OR follow below to install:

Download the **English** software from:

[https://beseencontrol.com/hpatrol/setup\(EngT\).zip](https://beseencontrol.com/hpatrol/setup(EngT).zip)

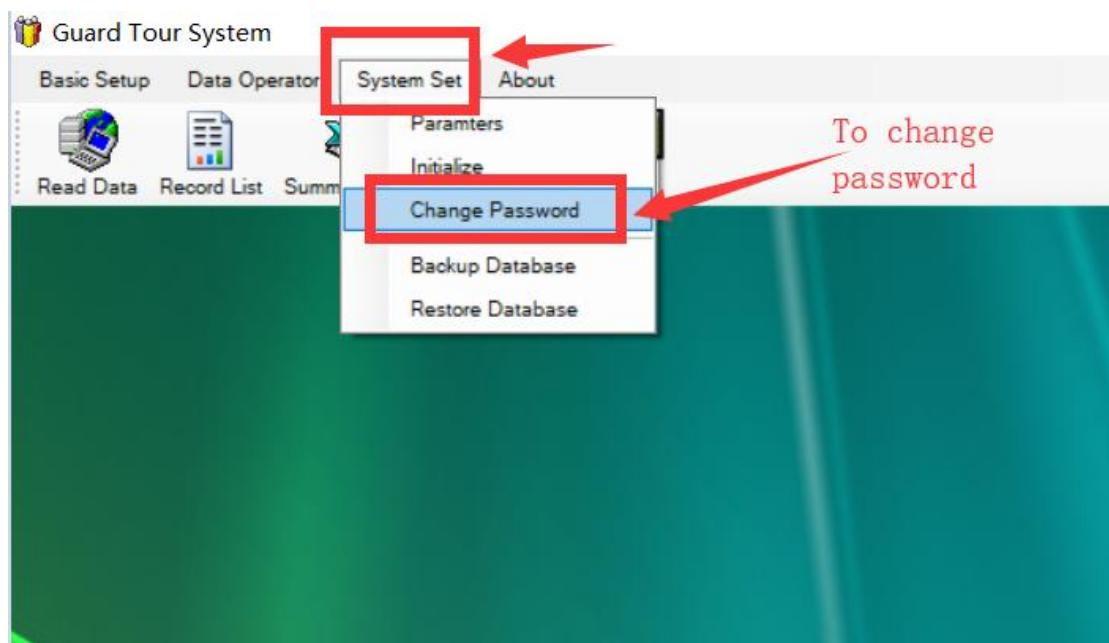
Firstly **right click** mouse on it, **EXTRACT** to a new folder, **then**
run the setup file.

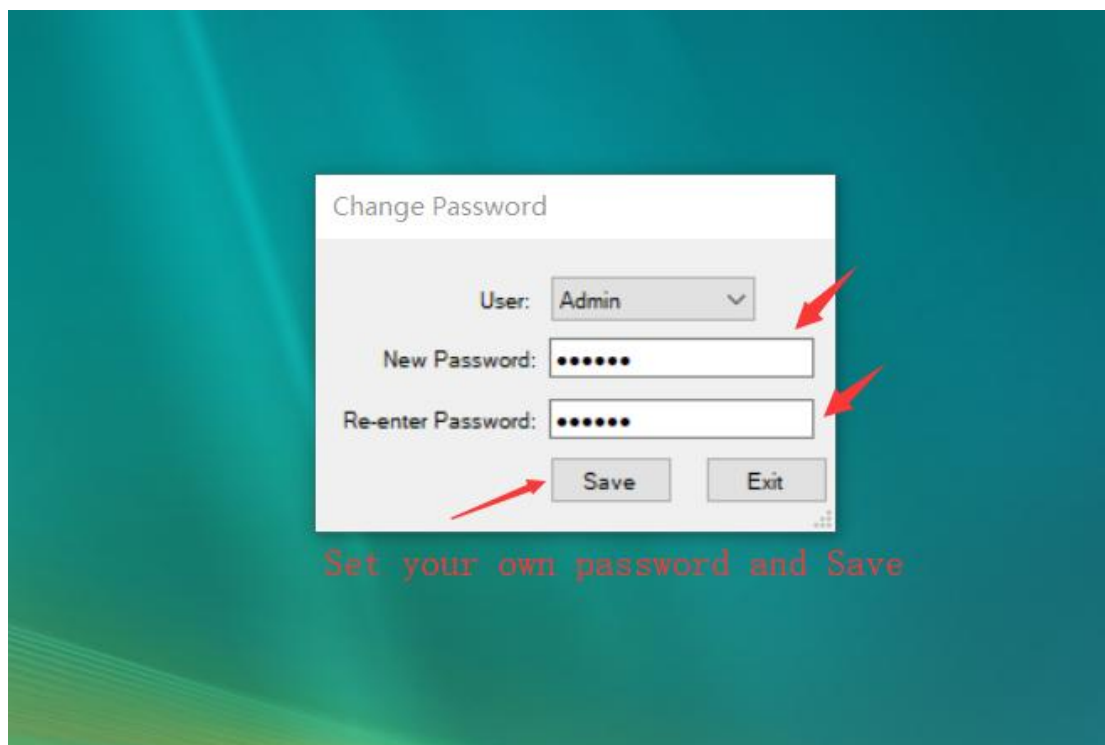
2. How to Log In Software



Press OK directly to enter software
Can set password later in software

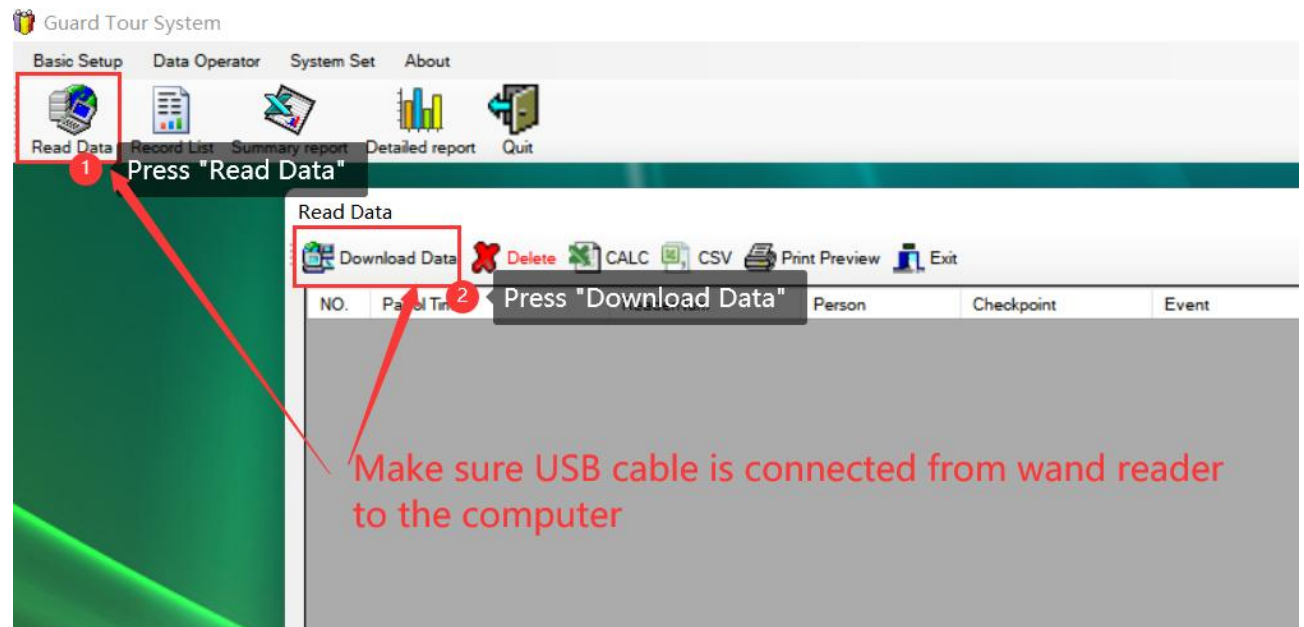
Can change password(Optional)



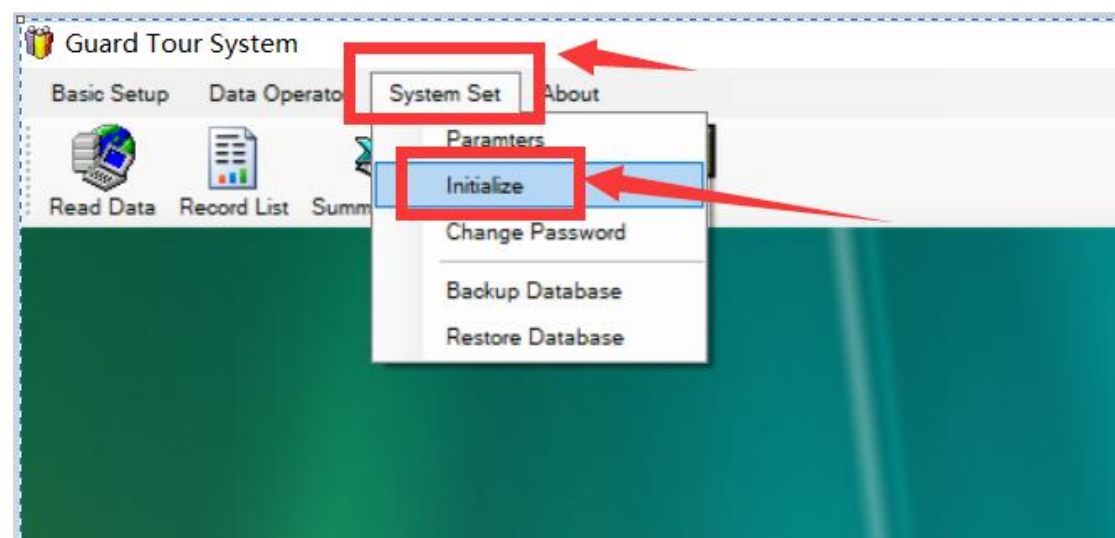


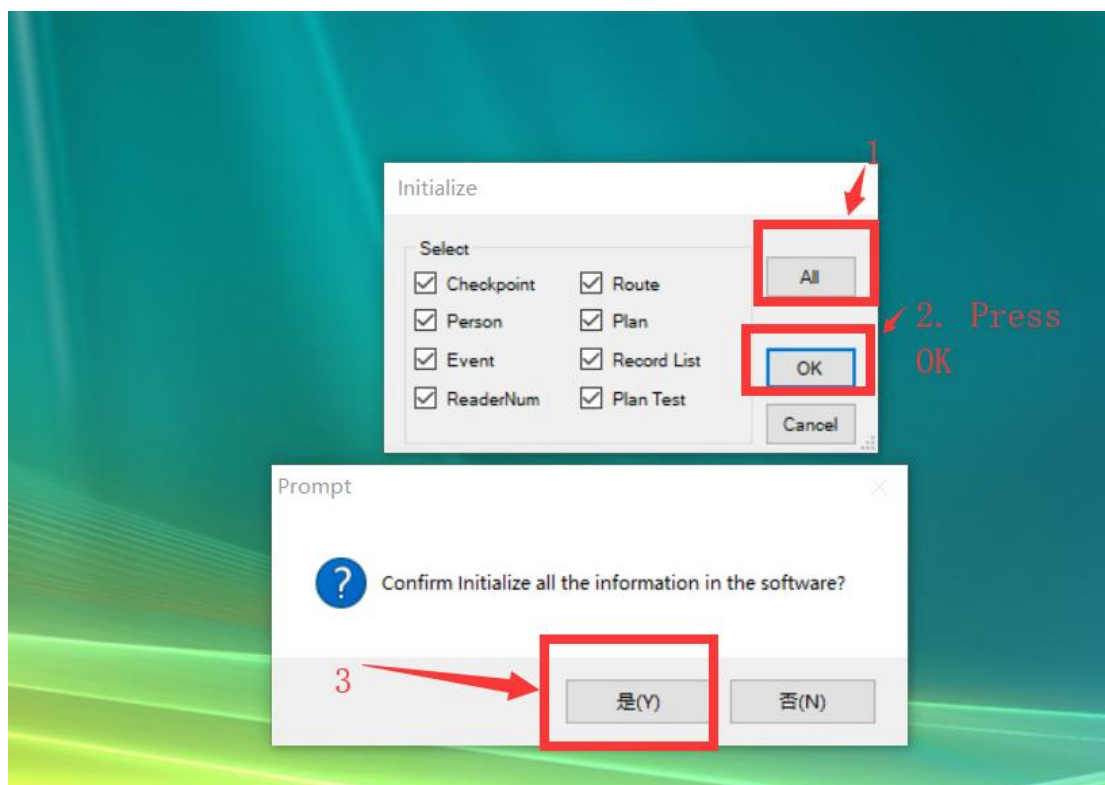
3. Quick trial to download/Check Patrol Records

Insert the patrol wand into downloader base, then **connect** **usb cable** from downloader base to your computer. In the software, follow below:



After some trial, you want to begin from Fresh, can do **initialize** in software:





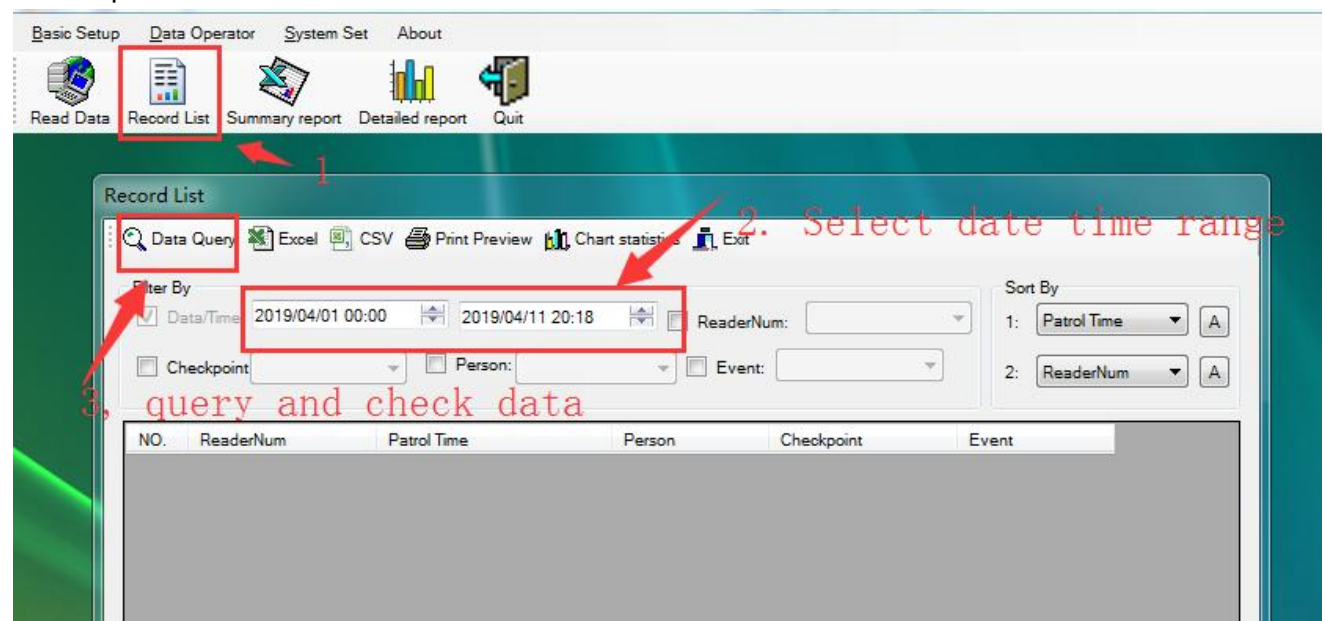
4. How Delete records in the Patrol Wand Reader

For the touch guard tour product , the delete is **NOT from software**, it's below way:

- 1.Firstly download record in the software and make sure it's download success(check the below **part 2**)
- 2.When you plug the wand out and read any new check point, all old records will be deleted automatically from the wand hardware.

Part 2:

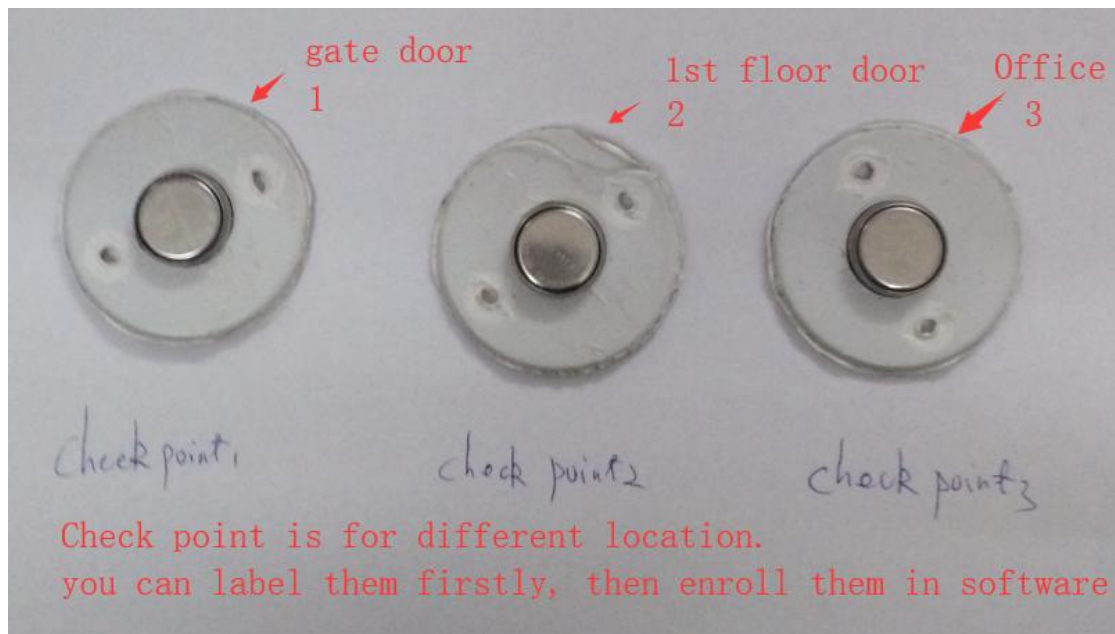
for a download complete, you can check records in the software, make sure all records are downloaded successfully. If not download success, please download again. **Please don't read any button before** the success download.
the steps are as below:



5. Register Check Point Button in Software

5.1 What is Check Point

The Check point button picture is as below, it represent the **different location**, after enroll, install to it's **associated** location.



Note: Before the official register, please do a success download in the software(check above chapter), **Label** your check point button such as 1,2,3,... then Use the patrol wand Read check point by sequence.

5.2 The process of Enroll Check point

The screenshot shows the 'Guard Tour System' application. The 'Basic Setup' menu is open, and the 'Checkpoint' option is highlighted. The 'Checkpoint' window is displayed, showing a table of checkpoints. The 'Download Data' button is highlighted in the toolbar. The 'Modify' button is also highlighted. A 'ModifyCheckpoint' dialog box is open, showing the 'Name' field being edited to 'Gate door' and the 'Description' field being edited to 'main gate door to patrol'.

1. after downloader's usb connection, click "Download Data"

The Check Point List, can edit name

2

1. Select a line

3. Edit check point name here

Chip ID	Name	Description
47001D8B95	check point1	
47001D8B03	check point2	
47001D5A23	check point3	

ModifyCheckpoint

Checkpoint

Chip ID: 47001D8B95

Name: Gate door

Description: main gate door to patrol

Save

Cancel

6. Register Person/Guard man Button(Optional)

If you have multiple guard man, can also consider to just add more patrol wand, check from below:

<https://www.amazon.com/dp/B07MZTPB8Q>

And multiple wand can share using just one download base. The whole process will be easier a lot.

Below is for: just one wand reader and more guard man share using:

Enroll the person(Guard man) button(In most cases, **can ignore this step, only when you have multiple guard man and they will share to use the same patrol wand**).

Person button picture is as below, it represent the different guard man.

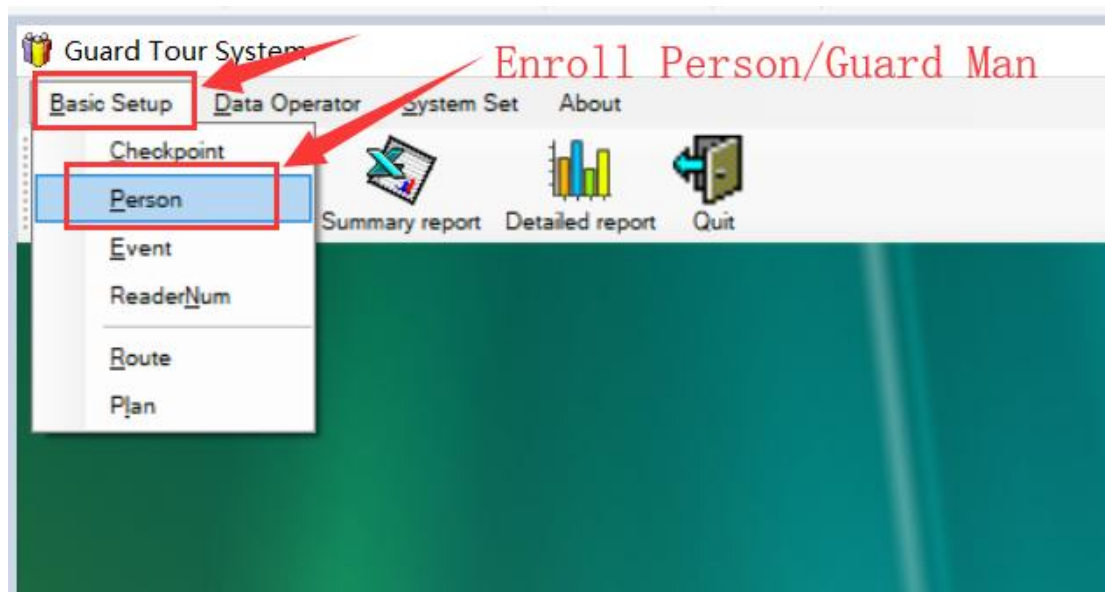


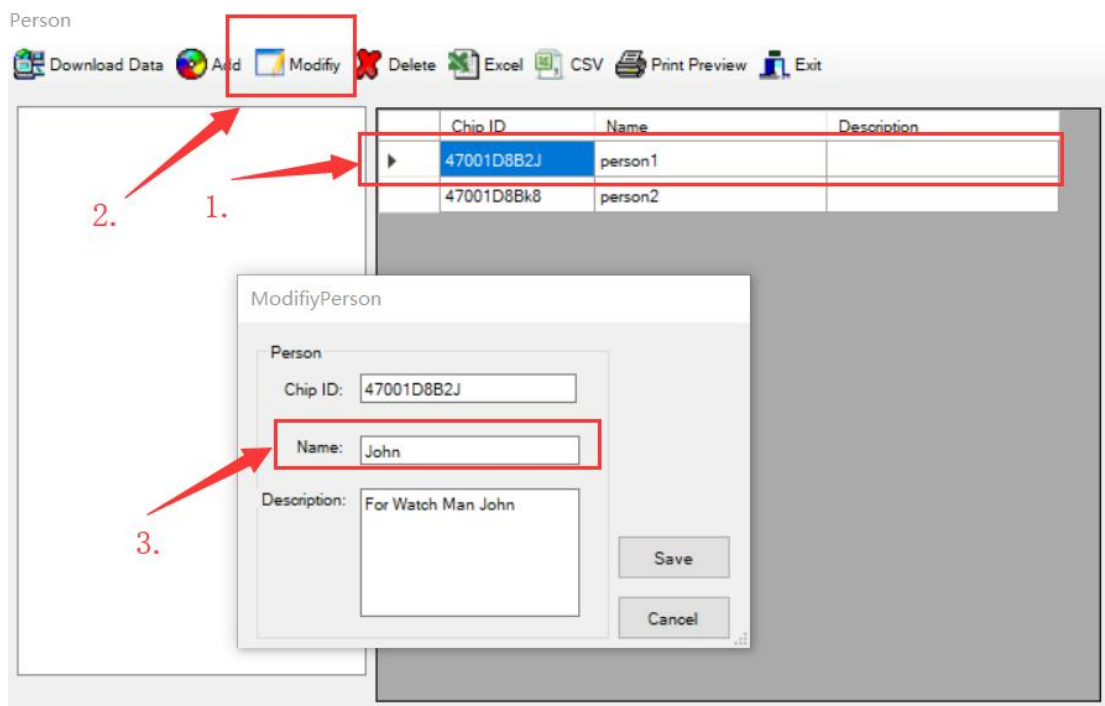
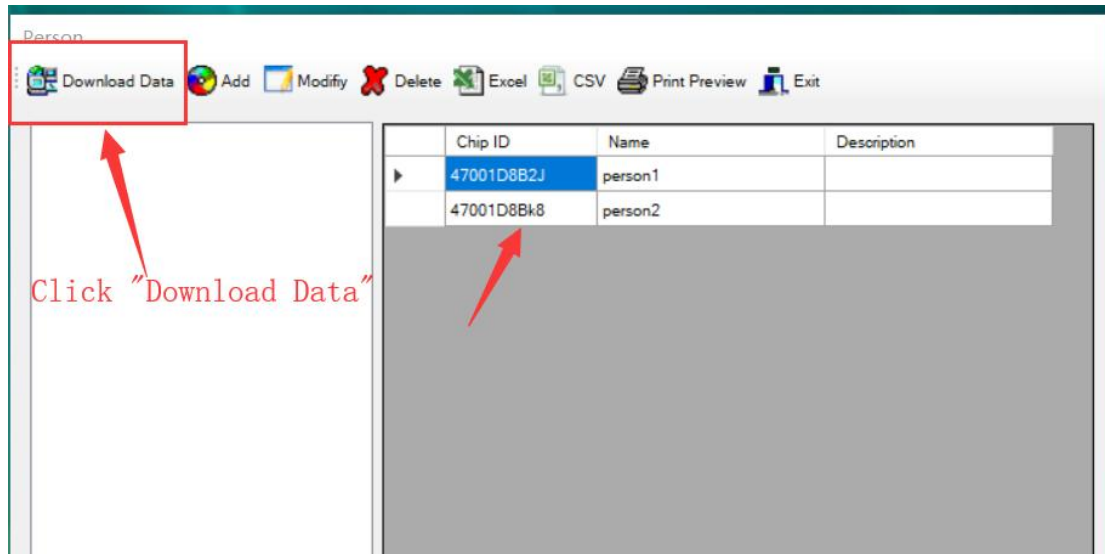
then for example when john go to patrol, using the wand read his own person button firstly, then **bring the wand reader(NOT bring the red or black tag to read)** with him and go out to read different location check

point(**read by the wand reader, not by the person button**), the system will know these patrol records below to John.

If it's peter's turn do patrol job, Peter **uses the wand** read his own person button firstly, then **bring the wand with him** and go out to read other check point(**read by the wand reader, not by person tag button**), the system will know these patrol records below to Peter.

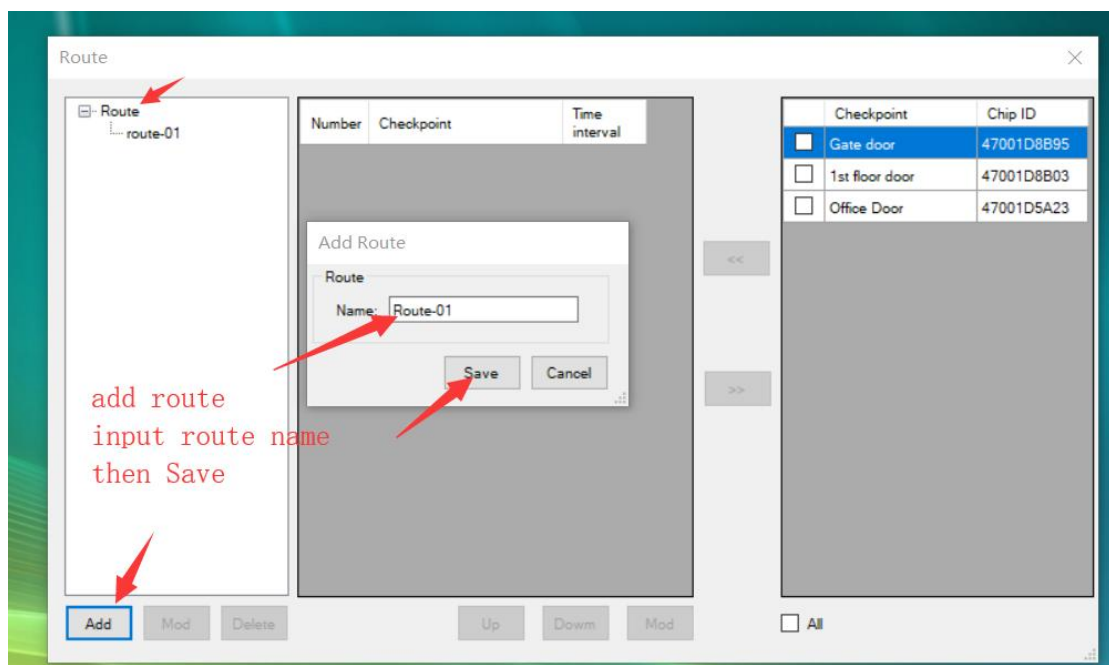
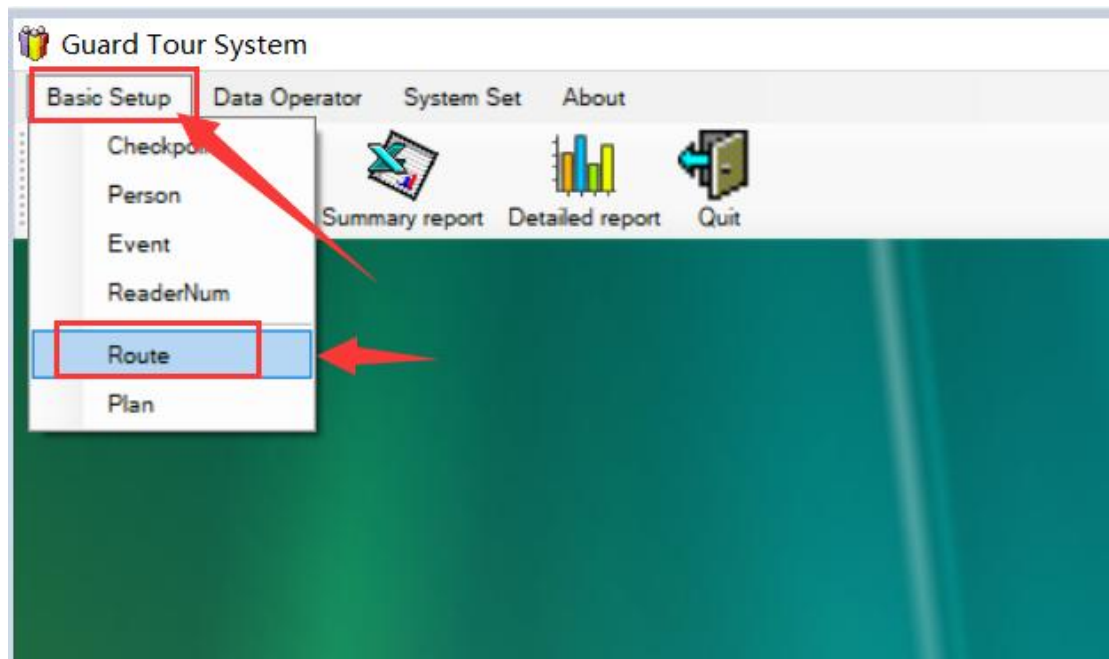
Label your **person button** such as 1,2,... then Use the patrol wand to Read by sequence. For example, 1 is for John, 2 is for Peter

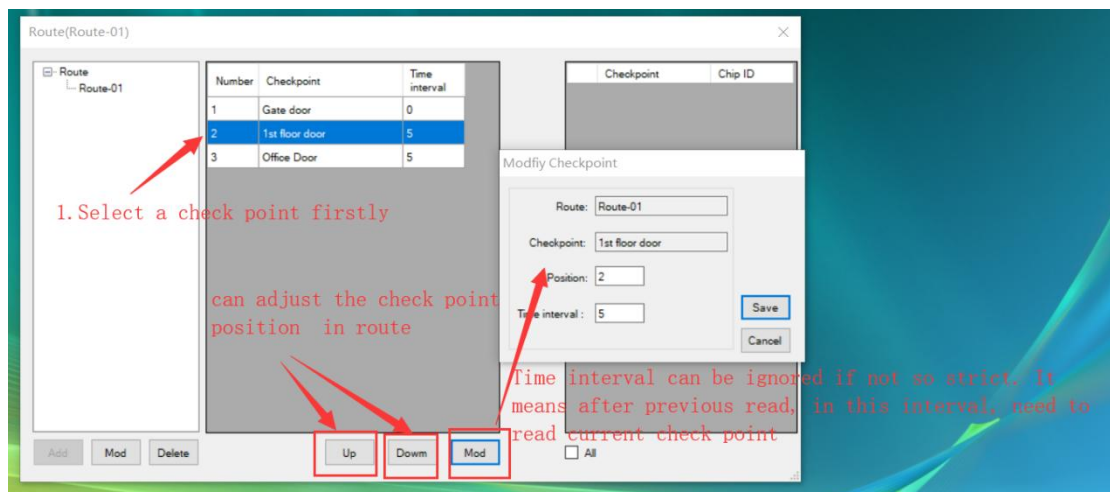
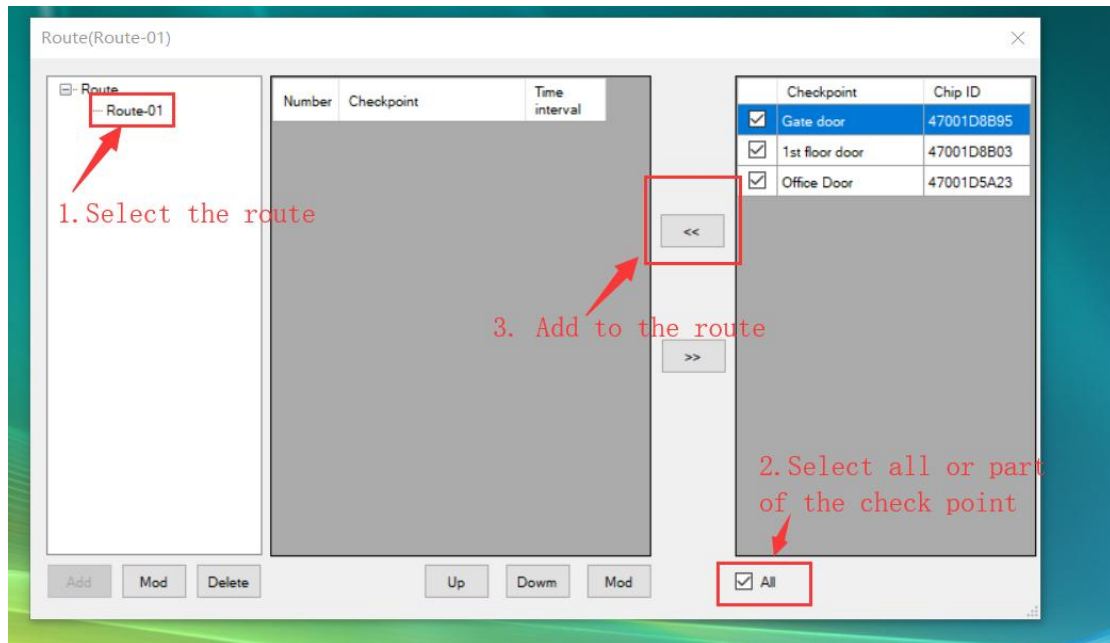




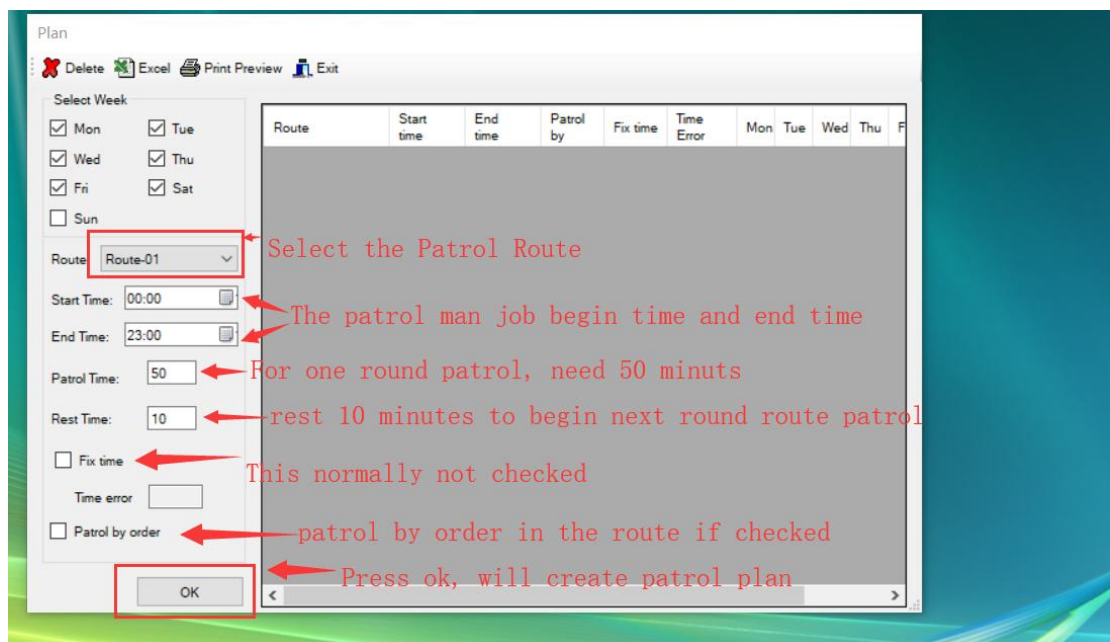
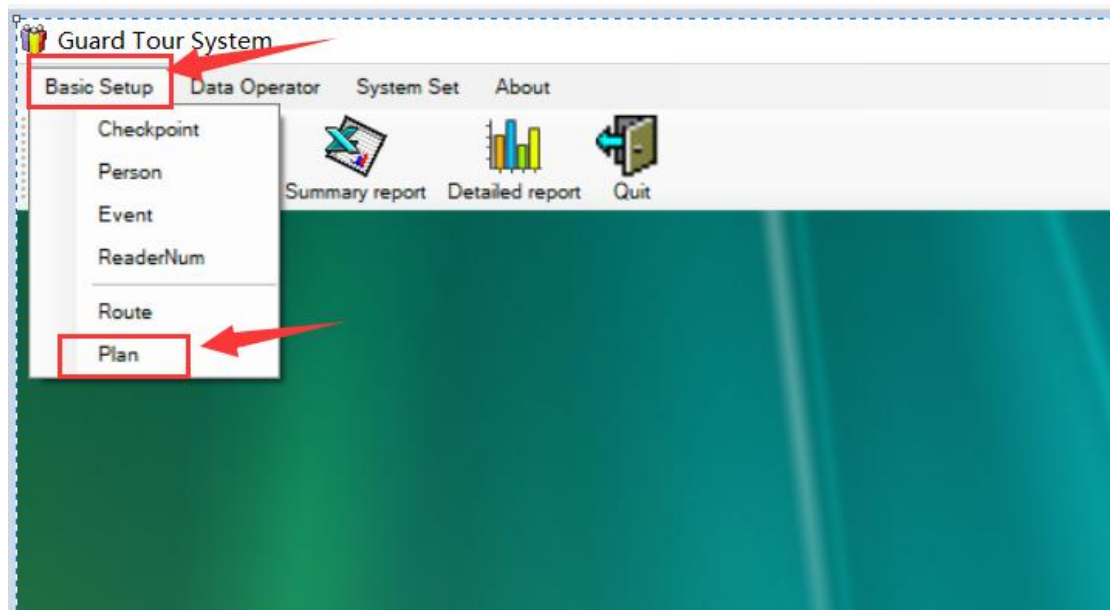
7. Set Patrol Route

Route is the patrol path, the guard man need to patrol each check point/location on the route as a complete patrol job round.





8. Create the Patrol Plan



Plan

Delete Excel Print Preview Exit

After plan created, press exit

Select Week

☒ Mon ☒ Tue
☒ Wed ☒ Thu
☒ Fri ☒ Sat
☐ Sun

Route: Route-01

Start Time: 00:00

End Time: 23:00

Patrol Time: 50

Rest Time: 10

☐ Fix time

Time error

☐ Patrol by order

OK

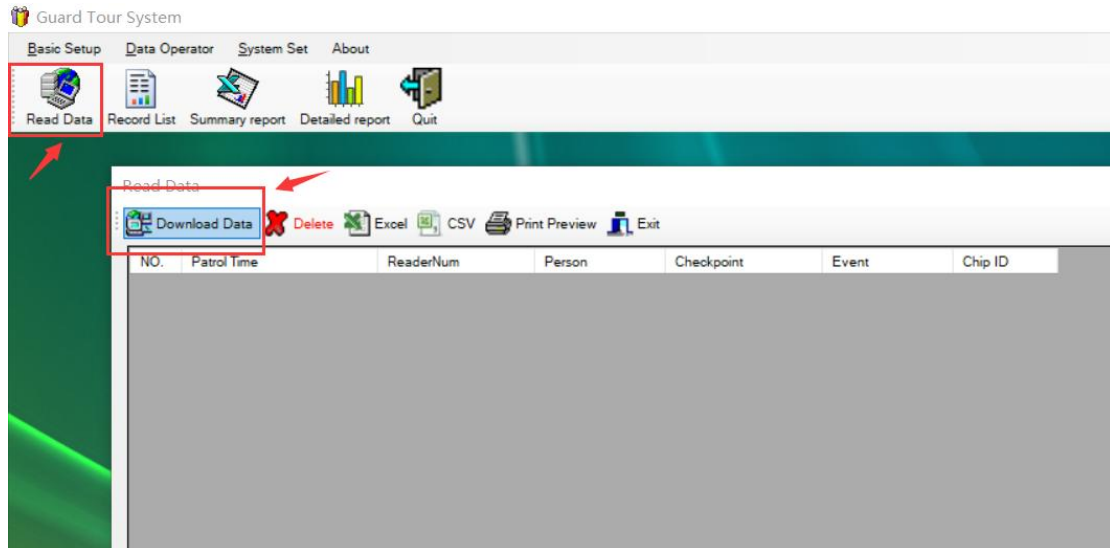
Route	Start time	End time	Patrol by	Fix time	Time Error	Mon	Tue	Wed	Thu
Route-01	08:00	08:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	09:00	09:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	10:00	10:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	11:00	11:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	12:00	12:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	13:00	13:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	14:00	14:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	15:00	15:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	16:00	16:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	17:00	17:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	18:00	18:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	19:00	19:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	20:00	20:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	21:00	21:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Route-01	22:00	22:50	<input type="checkbox"/>	<input type="checkbox"/>	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Now you **can ask your guard man** to do the patrol job, ask them to do patrol **according to your working time policy**.

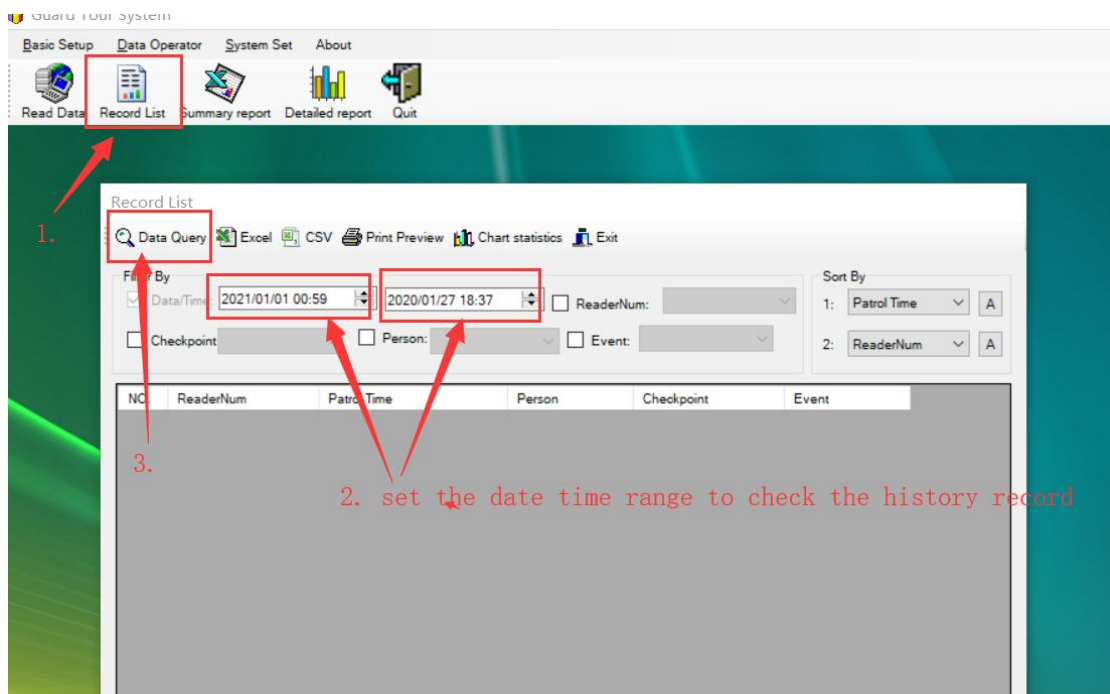
After some days, you can download the **raw patrol records** and generate report.

9. How to analyze the patrol records Data

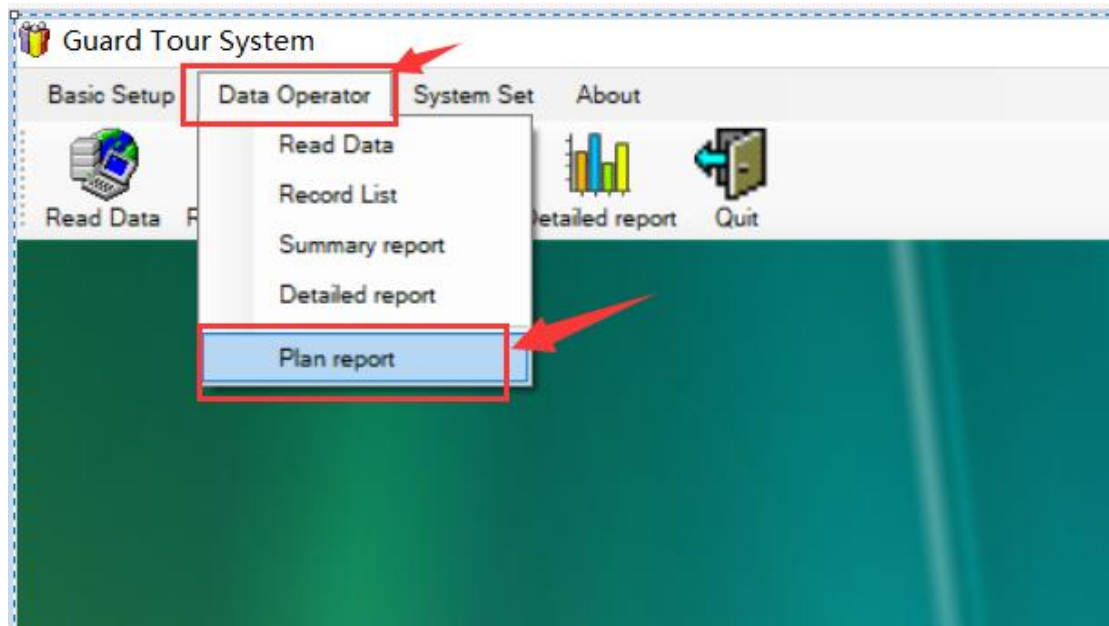
Step 1: Firstly download the raw data:



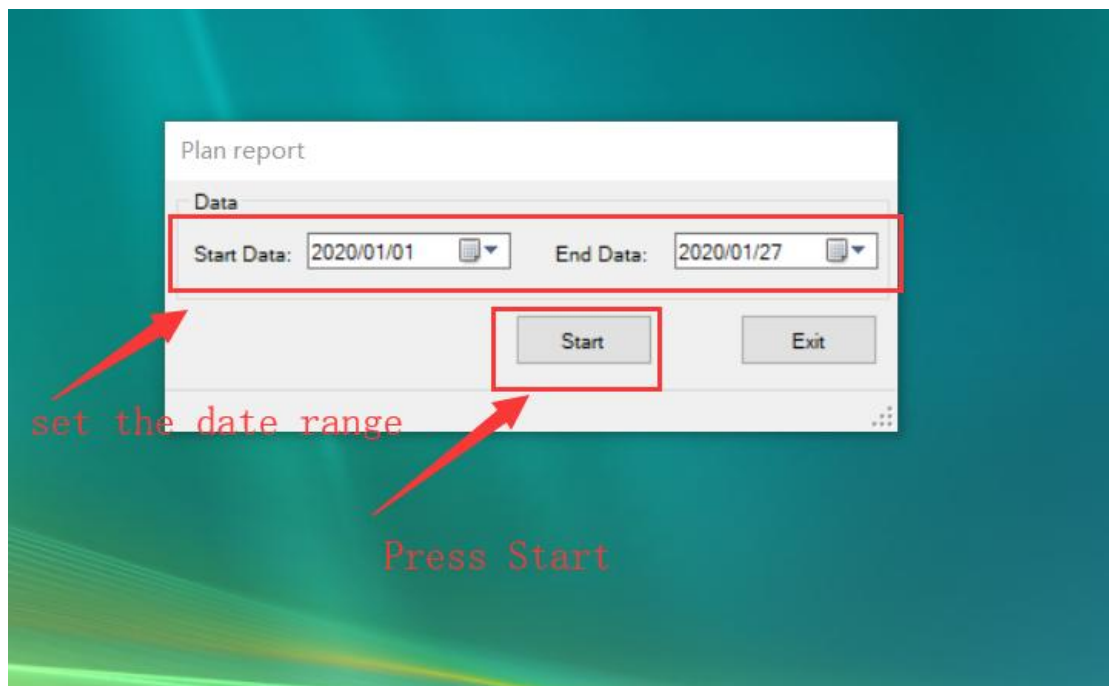
You can also check the history raw record:

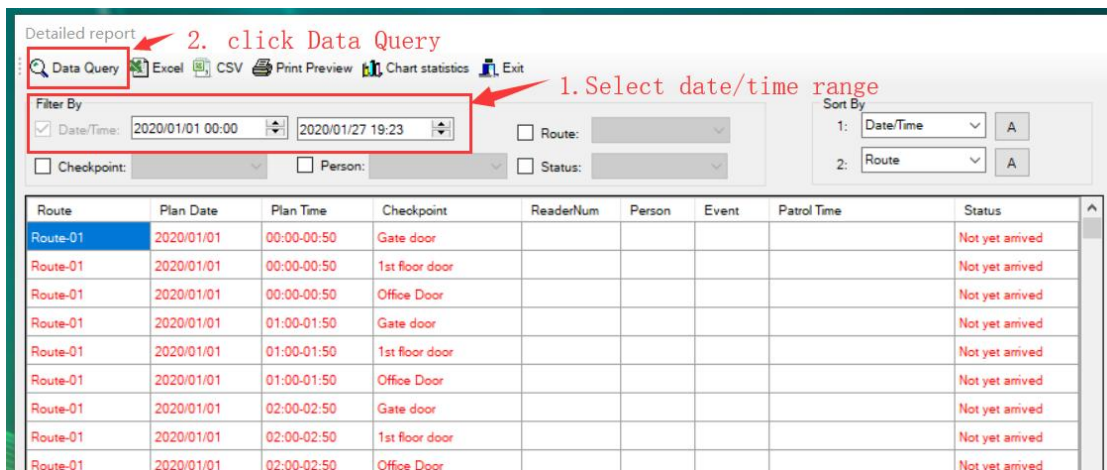
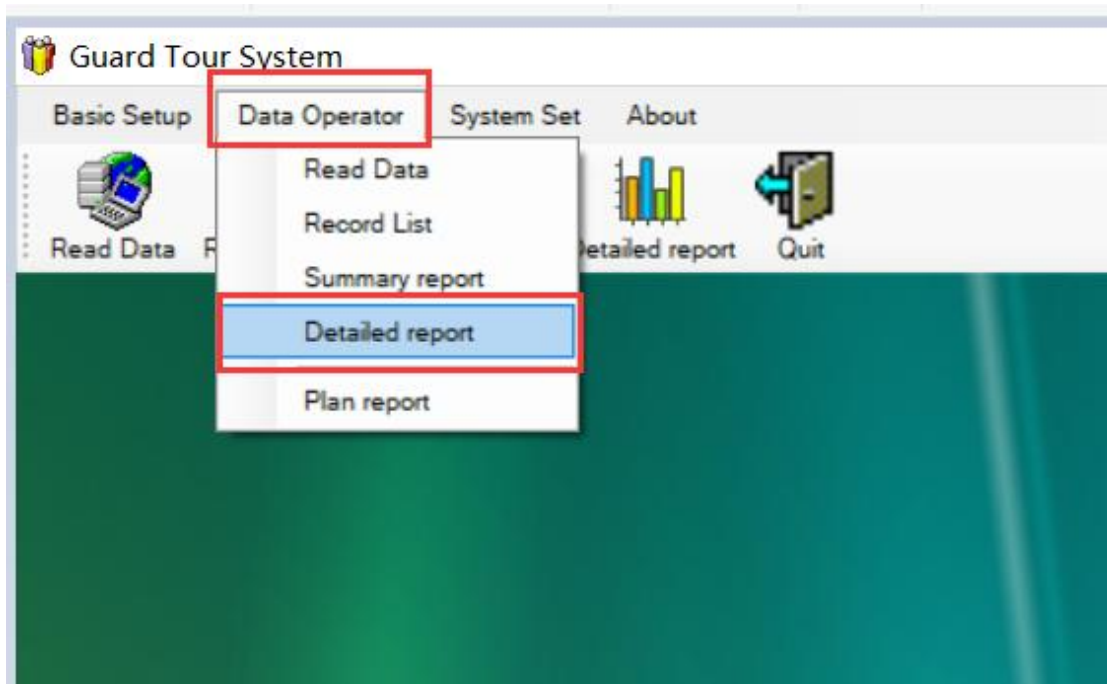


Step 2: Now analysis the data, so that can check the guard man's job.



As below, set date range, press start, after finished, press Exit.





10. **Customer FAQ**(Frequent Asked Questions)

10.1: Want to have more patrol Wand for multiple guard man.

Answer: Can check from below, and multiple wand reader can share using just one download base.

<https://www.amazon.com/dp/B07MZTPB8Q>

10.2: When try to download data, have **Error or Error 1.**

Answer: Make sure you **installed the USB driver**, check above chapter 1.1, or check this video:

<https://vimeo.com/813259707/60ac385426>

10.3: When try to download data, have **Error 2.**

Answer: make sure really insert the wand into downloader base, so that reader's bottom touch well with metal needle. Can plug out and plug in again, press download with a little more strength.

Also at downloader side, make sure the usb cable really inserted well(can un-plug and plug in again with little more strength). or below video:

<https://vimeo.com/825400962/255d99ec4f>

10.4: When download records, The Record time is not correct.

Answer: Need to do a first pilot success download, then correct time will be sync the same time with your computer, then do new patrol, all records time will be correct. Or **below guide**:

<https://beseencontrol.com/Patrol-Sync-Time.pdf>

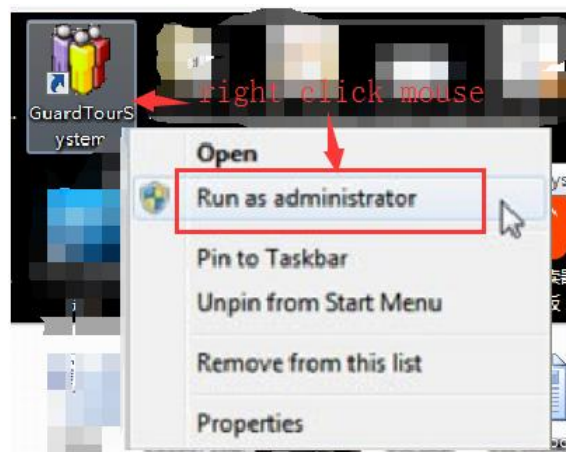
10.5: When try to delete records in software, have **Error**

Answer: Follow above chapter 4. or below:

<https://beseencontrol.com/hpatrol/HowDeleteRecords.pdf>

10.6: When run the software, Have error "**Operation must use an updateable Query**".

Answer: Please run the software as **Admin role**, check below picture:



10.7: The software Can't Install or Not install well.

Answer: download from [HERE](#). Then extract it to a new folder, run file: **Patrol.exe** directly.

10.8: When Download records, If it' s Empty, no records.

Answer: Please make sure, when do the patrol job, use the patrol wand reader to read the check point button, don't use the tag(red or black) to read the button.

10.9: For any other questions

Answer:The best way is contact us live support, with our rich experience, several minutes solve problem

Support Method:

✧ email: be.seen@hotmail.com

✧ skype: [pablochen.1996](https://www.skype.com/pablochen.1996)

✧ Can do [WhatsAPP](#) video call, tell us your whatsAPP number.