

How to delete records in the patrol wand

For the touch guard tour product , the delete is **NOT from software**, it's below way:

- 1.Firstly download record in the software and make sure it's download success(check the below **part 2**)
- 2.When you plug the wand out and read any new check point, all old records will be deleted automatically from the wand hardware.

Part 2:

for a download complete, you can check records in the software, make sure all records are downloaded successfully. If not download success, please download again. **Please don't read any button before** the success download.

the steps are as below:

