

[Frequent Asked Question]

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We bring value to a lot projects during the past 20 years, also save a lot cost for many customers.

If any problem, **please don't return directly**, that will bring big loss to me. We have to sell 4 kits to bring loss back .

CREATE SECURITY FOR YOU

Contents

1. How to reset programming password.....	2
2. After swipe card/fob/PIN code, can't Open door.....	2
3. Want to make door open time longer.....	3
4. If the lock keep open and don't lock back.....	3

1. How to reset programming password.

by default, it's: 999 999

- If the program password is correct, after press: * 999 999 #, then you will hear just one Beep.
- If it's three continuous beeps. please reset the program password.

Reset the programming password to: 999 999, follow below video:

<https://vimeo.com/826853664/f4ec4b235c>

steps as below:

- a. Power off the keypad device
- b. Press and hold # key(not release), and then power on the device
- c. On hearing two “Di” release # key, system is now reset

2. After swipe card/fob/PIN code, can't Open door

Press: * 999 999 #

Then press: 3 2 # *

3. Want to make door open time longer



4. If the lock keep open and don't lock back.

For the metal keypad device, Mainly only use 4 wires, **For all un-used wires, please cut them and wrapped by tape**, so that those wires don't touch any others and don't touch metal part of device back.