

FAQ and details answers

If any questions, please: send email to: 947243303@QQ.com

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1. Only I can enter menu, How to prevent others enter menu?

Answer: When you register yourself, select **Privilege role** as “manager”, then when enter menu, need to verify your fingerprint or card. Others can't enter because they can't pass the verification. Fingerprint device picture as below:



2. How to enroll card/FOB?

The card detection area is near the keypad part.

Press M key

->User Mgt

->Add User

Press up or down key, select “Card”, then press OK

Now swipe card or fob

After that, press “OK” (this step is important)

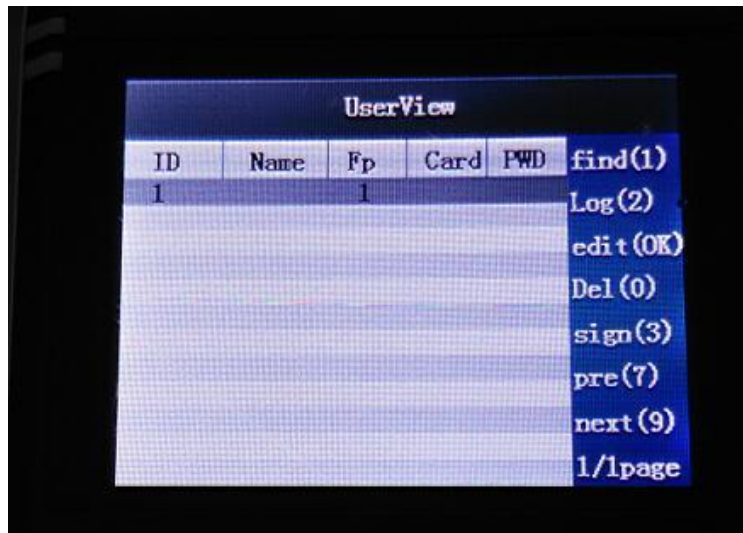
Press C to quit

Press OK to save

3. How to check entry record from fingerprint device?

Answer: From fingerprint device menu-> User Mgt ->User View. As below:

Select the user, then press key 2 (means check log), you will see the time list when this user do successful fingerprint verification.



4. I forget admin/manager password or fingerprint, I can't enter menu now, how do do?

press M key

then press 88888888 (totally eight 8), then press OK

then input: 87654321, press OK

you can enter menu now, please remove the admin/manager user

5. For admin/manager how to enter menu? the steps are:

press M key

on the top left corner, the device will display "manager?"

now punch your fingerprint,

after verification passed, will enter menu.