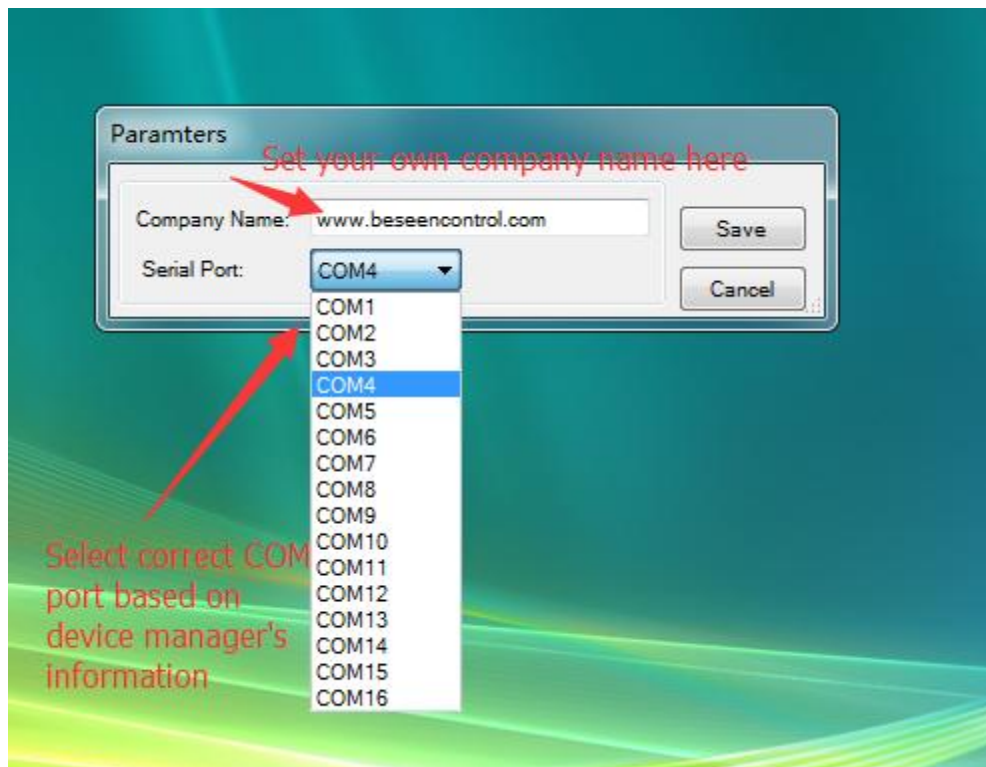
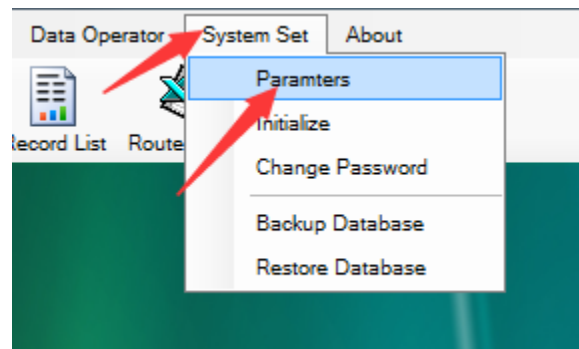


During the software Install, it will ask to install the usb driver, please follow the software to install the driver.

Now, please connect the downloader station to computer by USB cable, also insert the patrol reader into downloader. (**closely inserted in**)

Start the software, click "ok" Button directly to log in software, no need input password. Then the first step is set the correct "COM" port:



Please check below for how to know the COM port, check from computer device manager.

Check the com port number used by this patrol device

Open your computer hardware device manager, Under item “Ports(COM & LPT)”, there is port number, this number is used by the connection. (below example, the port is 4)

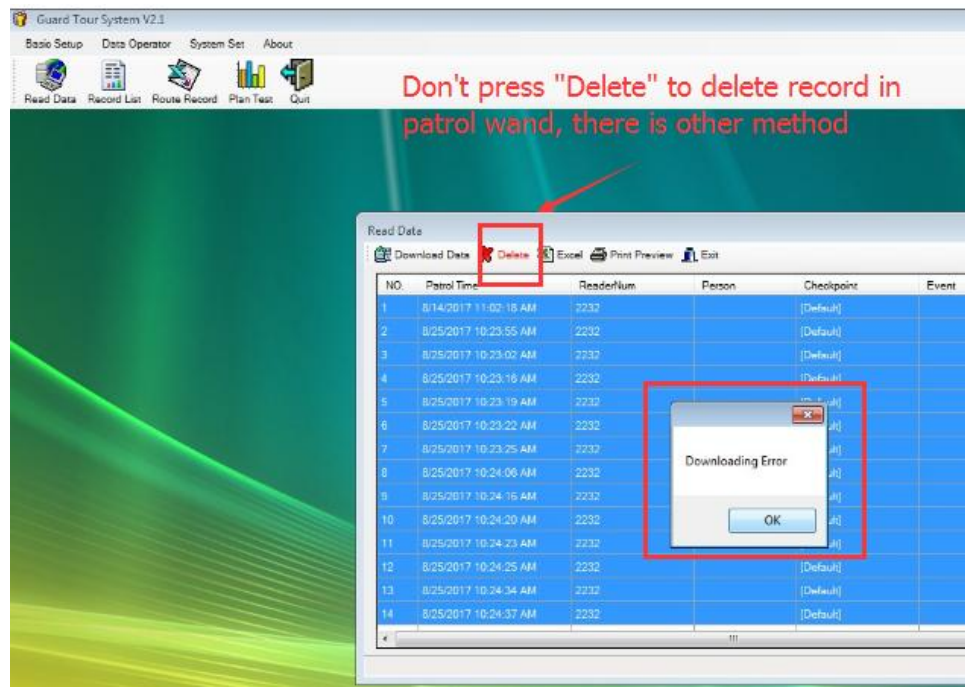


If have below problem, please check and find solutions:

1. For the records delete from the patrol wand

For the iButton contact patrol wand, please don't press "Delete" button in the software(as below picture) to empty record, this "Delete" button is for another series inductive patrol readers. If press, there is a "Downloading error", just ignore that.

How to delete records? The correct method is: 1) As normal, press "Download Data" to read all records into software firstly. 2) Then take out the reader, read any button one time, all previous old records will be deleted automatically.



For the database compress failure

If have below "Database compress failure", Please ignore. Sometimes customers do repeat analysis of patrol data, cause database become a little virtual bigger. Software will try to compress database. This below will **have no any impact** on the software functions.

